Alarms and notifications

The following page provides the description of the alarms and reports that can be configured and used by end-users.

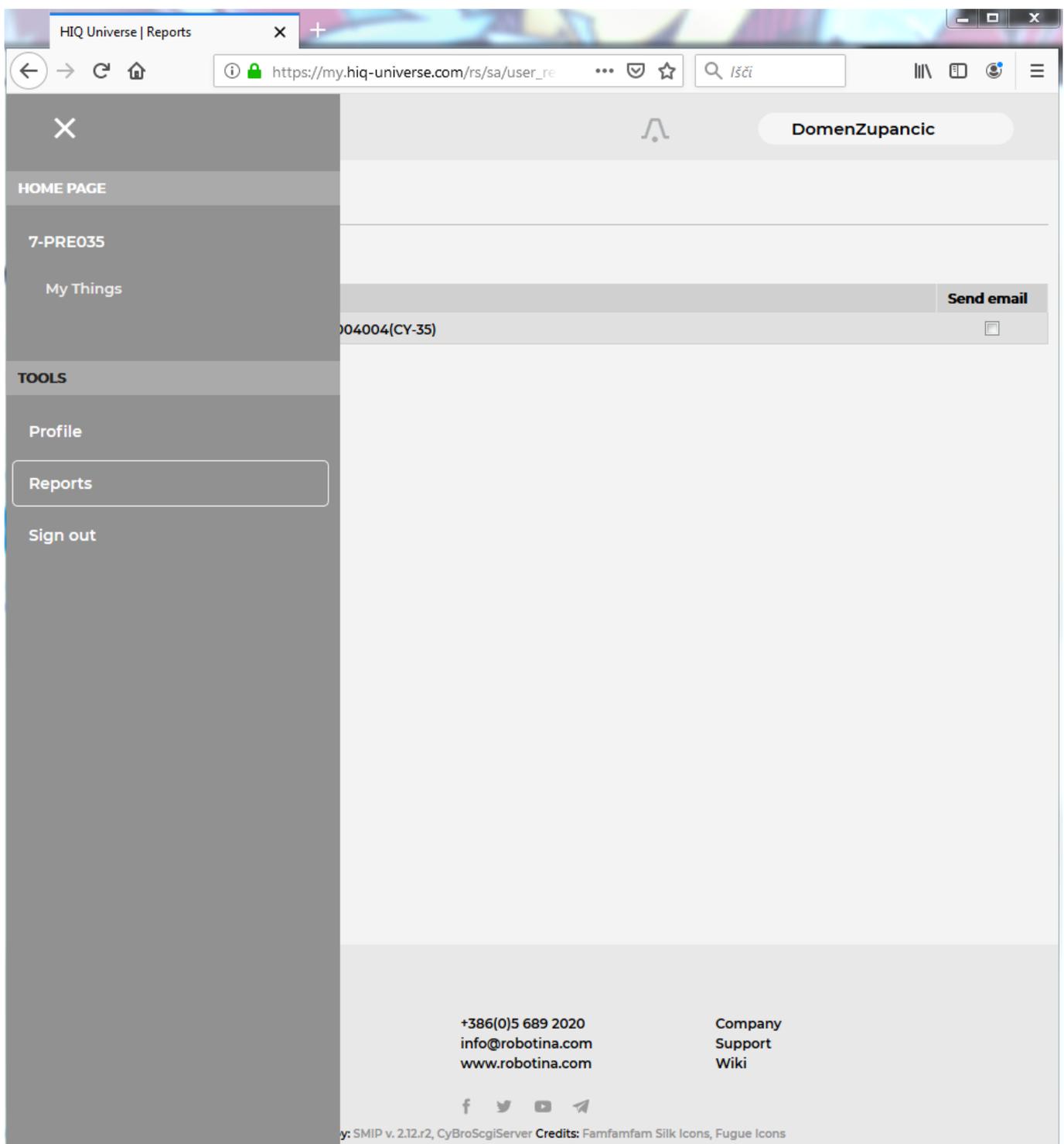## Description

GoFlex HEMS support the following alarms:

- FOA service is not available (for more than 1 hour)
- IoT linker is offline (for more than 1 hour)
- HEMS controller is offline (for more than 1 hour)

and notification:

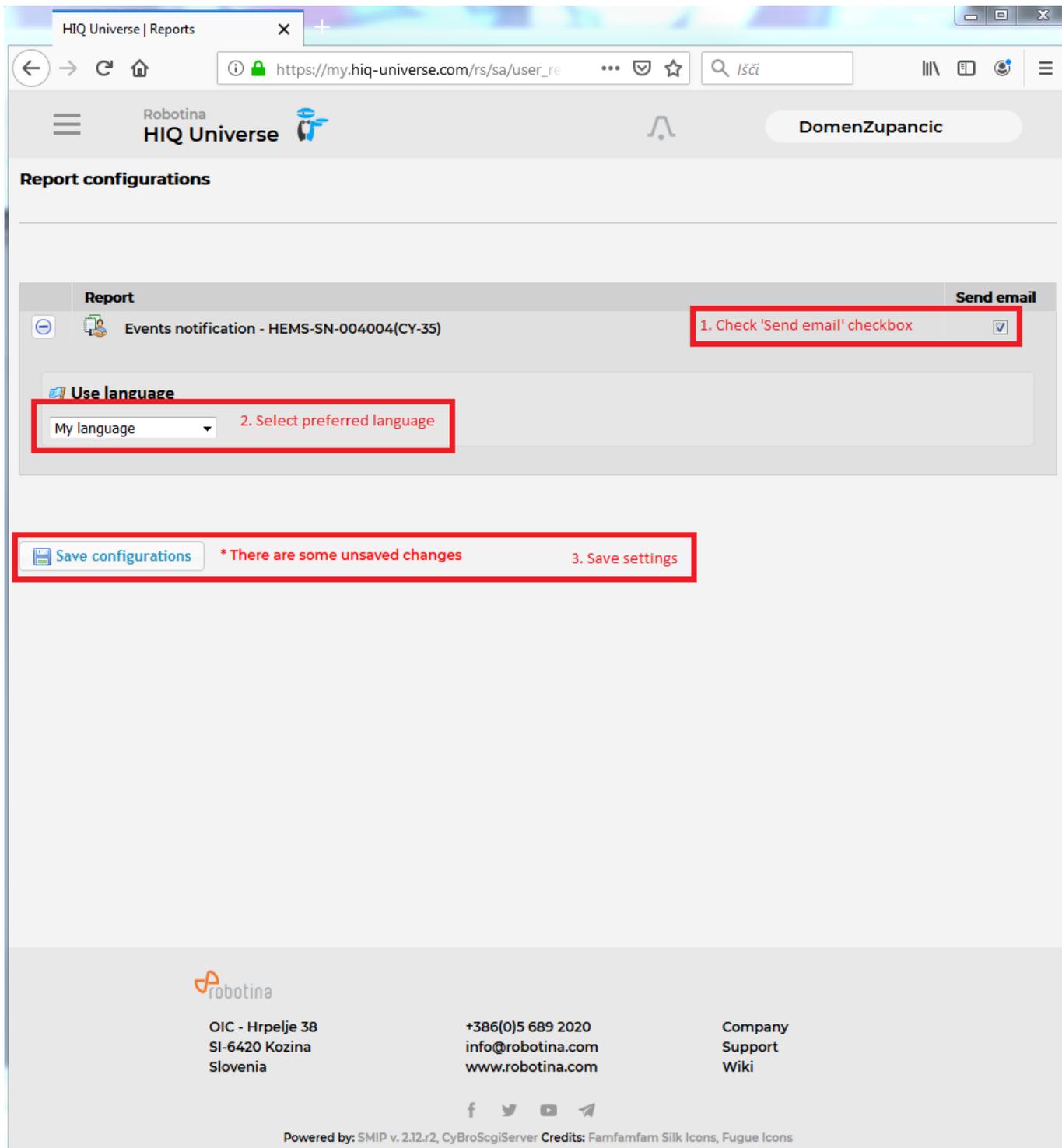- Cyclic device begin the operation cycle

Configure alarms and notifications

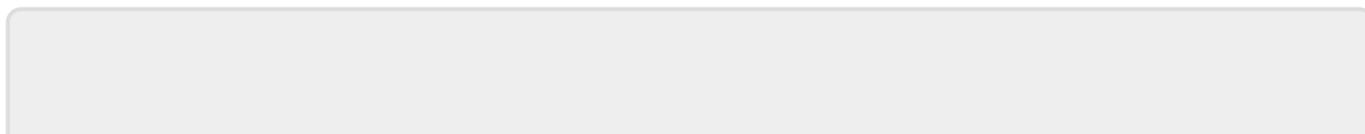From side menu select **Reports** as shown in the following figure.

Apply the following steps (see figure below):

1. Check **send email** checkbox
2. Select language (optional, default is English)
3. Save changes

Note for site-managers

Site manager is able to do similar procedure, as described in previous section for end-user. In addition to end-users, he is able to select **multiple** HEMS instances from his area and check **send-email** per instance, he would like to monitor and recieve email notifications.

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