

# Alarms and notifications

The following page provides the description of the alarms and reports that can be configured and used by end-users.

## Description

GoFlex HEMS support the following alarms:

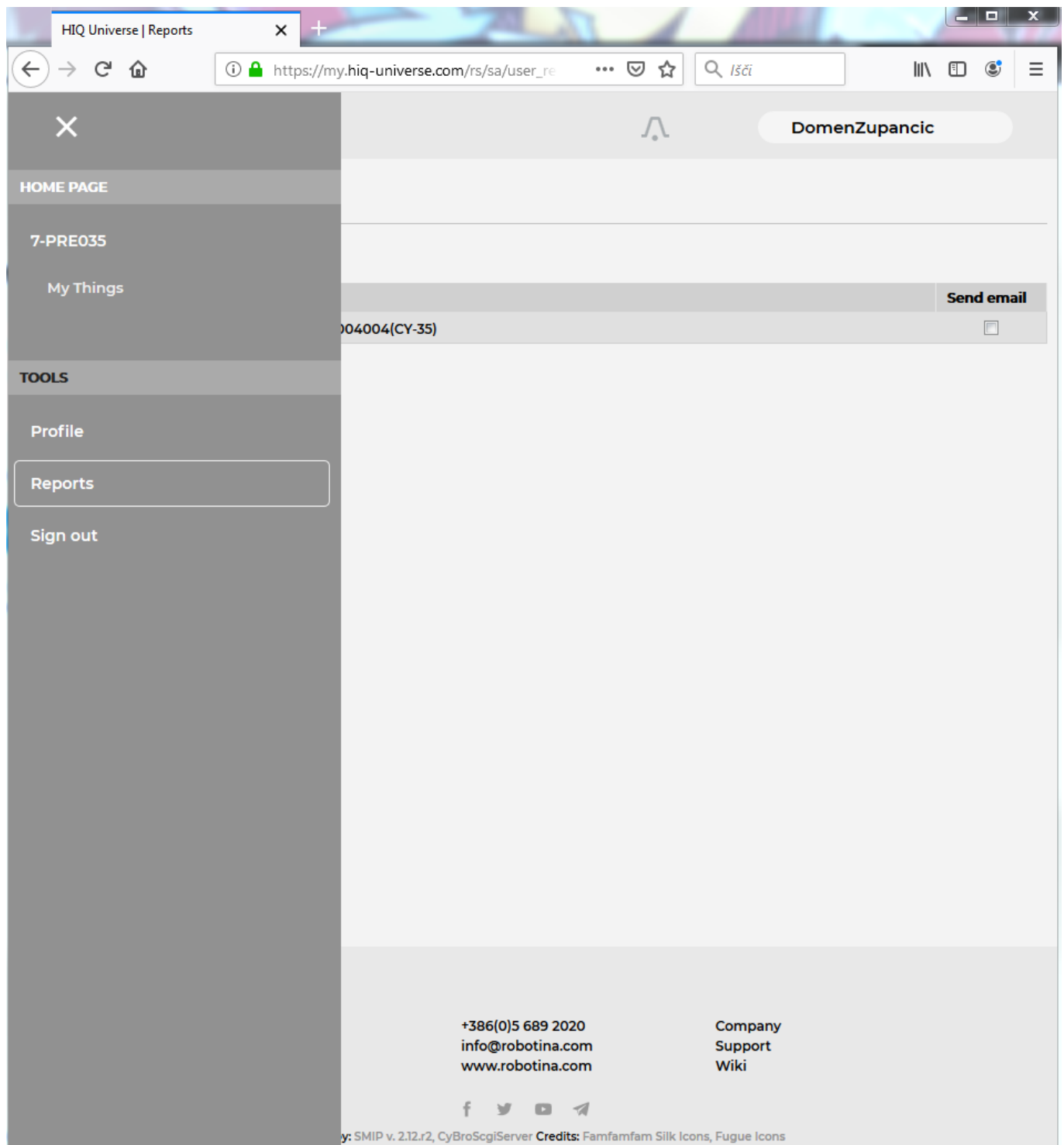
- FOA service is not available (for more than 1 hour)
- IoT linker is offline (for more than 1 hour)
- HEMS controller is offline (for more than 1 hour)

and notification:

- Cyclic device begin the operation cycle

## Configure alarms and notifications

From side menu select **Reports** as shown in the following figure.



Apply the following steps (see figure below):

1. Check **send email** checkbox
2. Select language (optional, default is English)
3. Save changes

HIQ Universe | Reports

https://my.hiq-universe.com/rs/sa/user\_re

Robotina HIQ Universe

DomenZupancic

### Report configurations

Report	Send email
Events notification - HEMS-SN-004004(CY-35)	<input checked="" type="checkbox"/>

1. Check 'Send email' checkbox

Use language

My language

2. Select preferred language

Save configurations

\* There are some unsaved changes

3. Save settings

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## Note for site-managers

Site manager is able to do similar procedure, as described in [previous section](#) for end-user. In addition to end-users, he is able to select **multiple** HEMS instances from his area and check **send-email** per instance, he would like to monitor and receive email notifications.

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update:  
2019/09/06 11:18 en:goflex\_hems:universe:alarms\_notifications [http://wiki.hiq-home.com/doku.php?id=en:goflex\\_hems:universe:alarms\\_notifications&rev=1567768688](http://wiki.hiq-home.com/doku.php?id=en:goflex_hems:universe:alarms_notifications&rev=1567768688)

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