

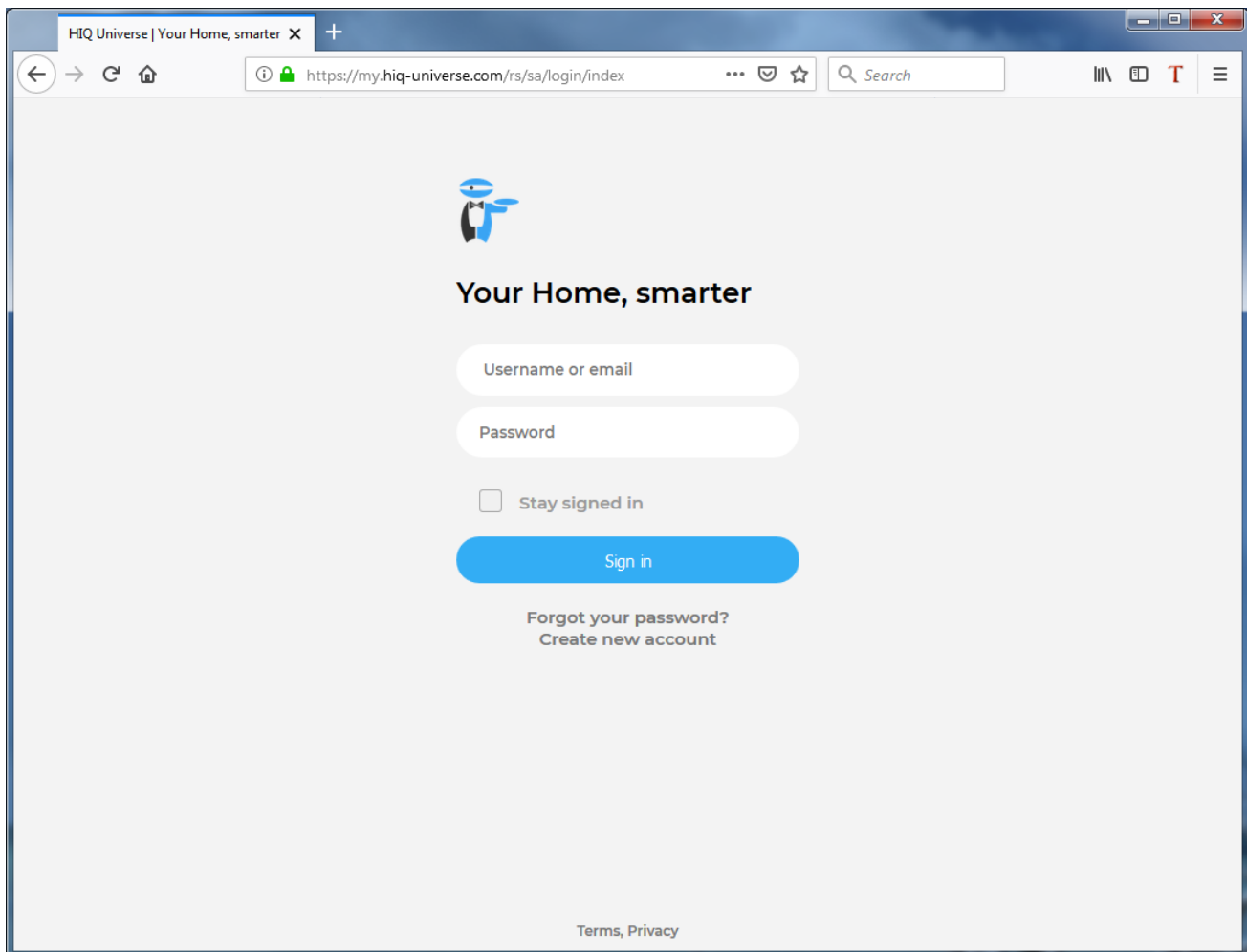
# HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

## HIQ Universe Log-in

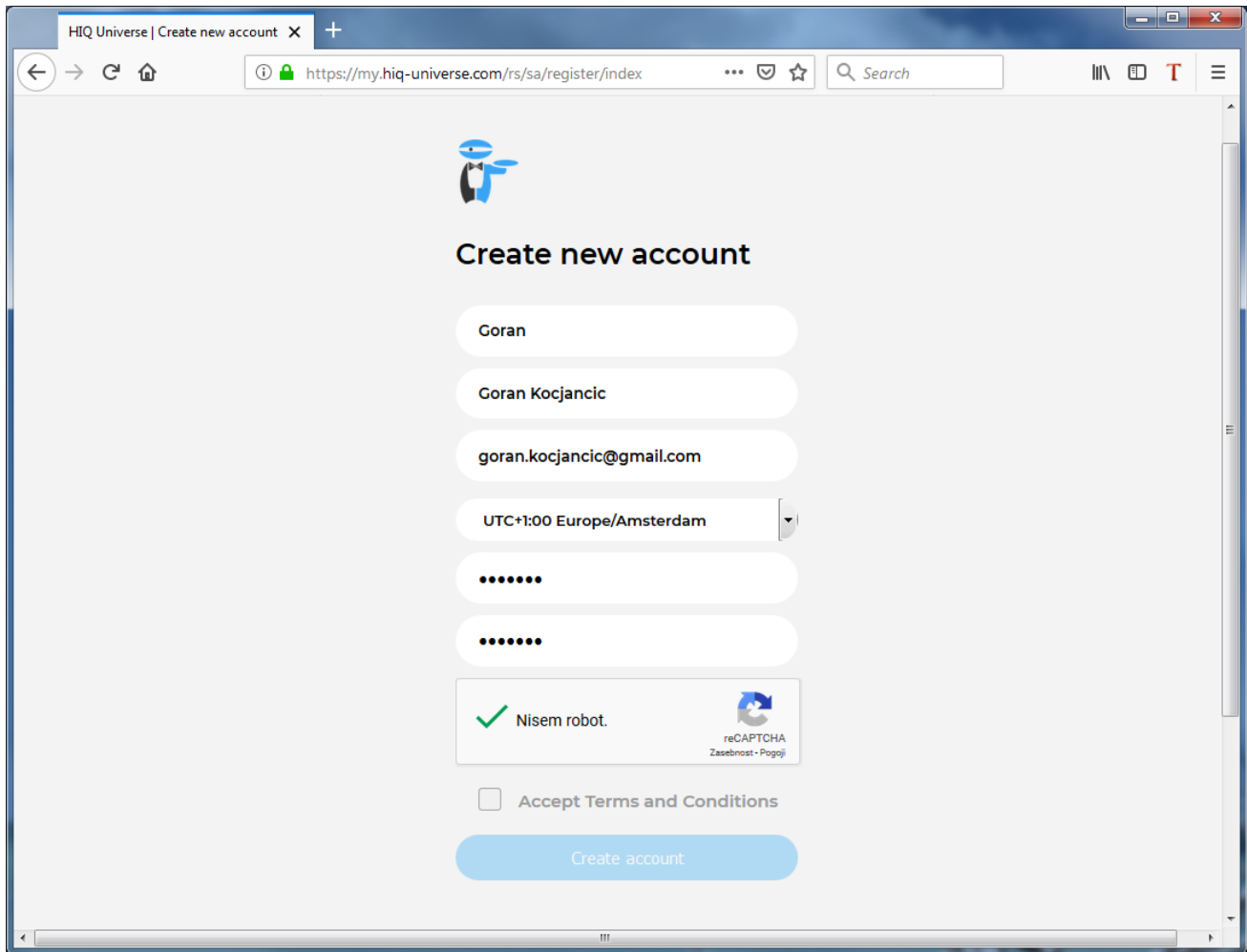


Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

## Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

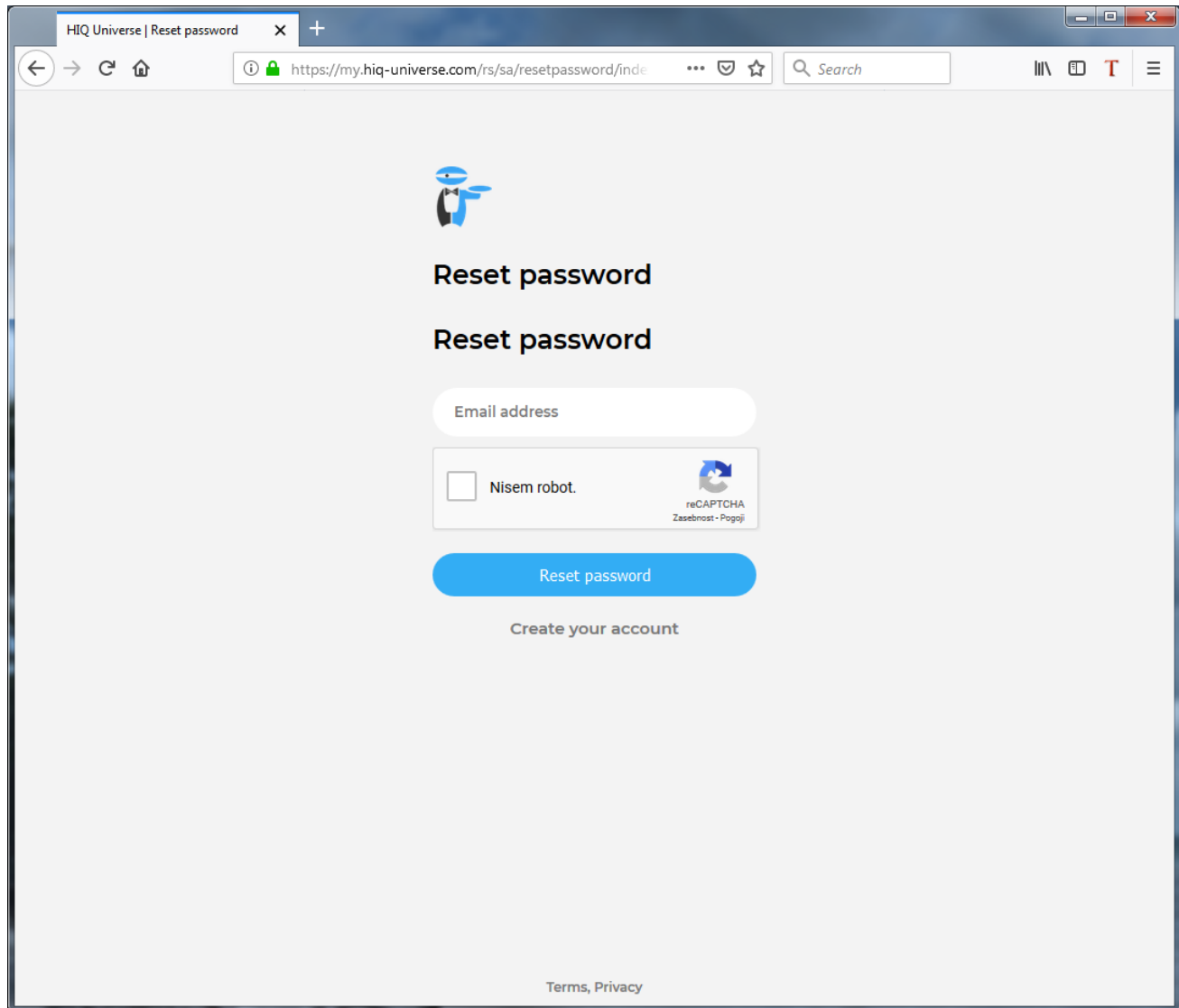
Accept Terms and Conditions

Click on Create account

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

## Reset forgotten password



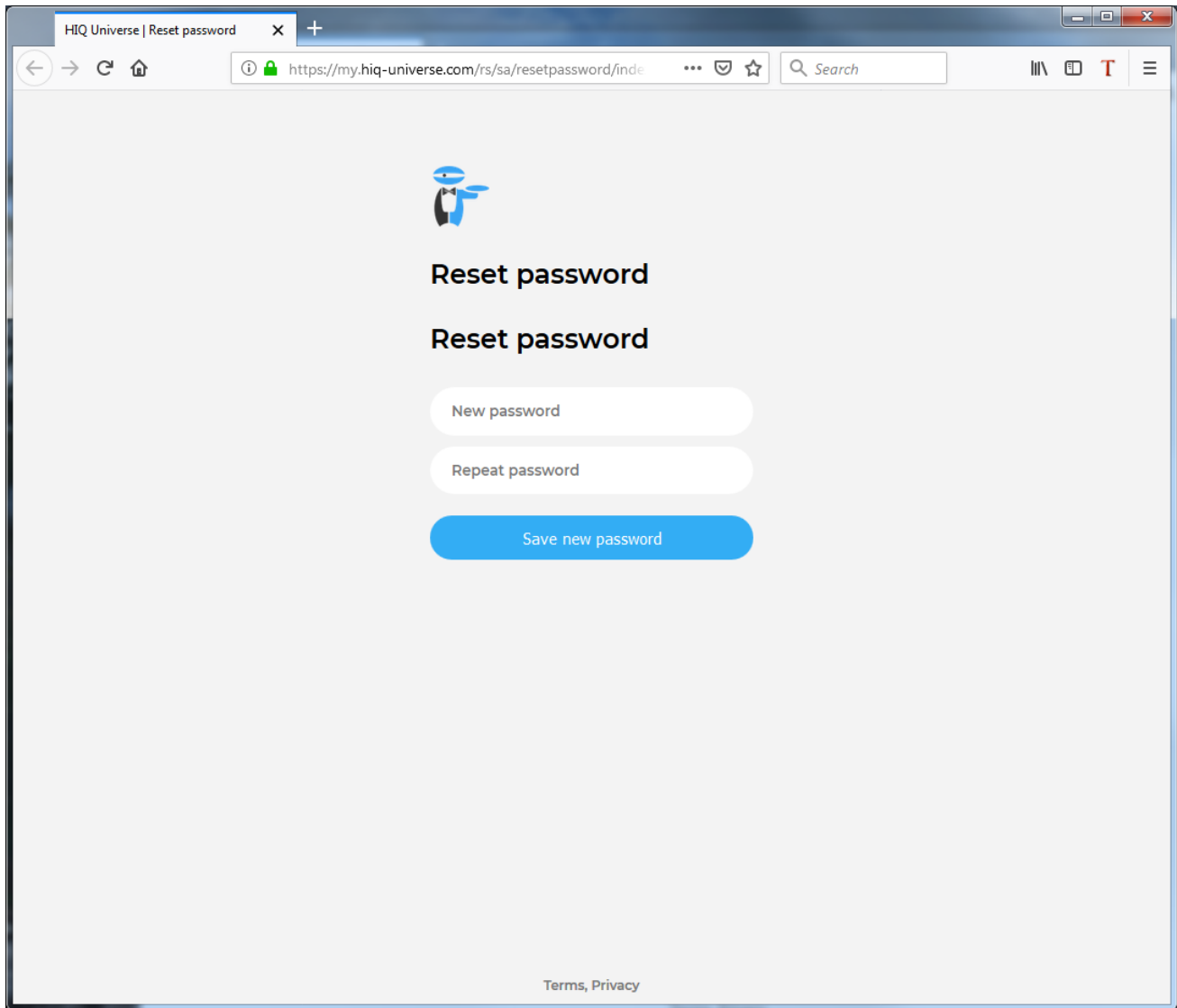
The screenshot shows a web browser window with the title "HIQ Universe | Reset password". The address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/inde". The page content includes a blue robot icon, the heading "Reset password", a text input field labeled "Email address", a checkbox labeled "Nisem robot." with a reCAPTCHA logo and the text "reCAPTCHA Zasebnost - Pogoj", a blue "Reset password" button, and a link "Create your account". At the bottom, there is a link for "Terms, Privacy".

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

You will receive email with password reset link.



Enter new password and click on "Save new password".

Proceed to ["HIQ Universe Log-in"](#) screen.

## Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.



## HIQ Universe subscription dashboard



You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or  
add [new HEMS device](#) by clicking on blank tile with + sign.

### Main HEMS view

The screenshot displays the HIQ Universe HEMS interface. At the top, the browser address bar shows the URL [https://my.hiq-universe.com/rs/pp/918/iot\\_hems2\\_prc](https://my.hiq-universe.com/rs/pp/918/iot_hems2_prc). The dashboard header includes the Robotina logo, the text "HIQ Universe", and the user name "Goran Kocjancic". Below the header, there are navigation tabs for "My HEMS", "Daily", "Monthly", and "Yearly", along with a date selector set to "2018/12/17" and a location indicator "Kozina 13:00".

The main content area is divided into two panels. The left panel, titled "power for 13:00", features a schematic diagram of a power circuit with a meter labeled "A" and a power source icon. The right panel, titled "power for -", contains a table of power consumption data and a line graph. The table shows four categories of power consumption, each with a value of 0.0 kW. The graph plots power consumption in kW over a 24-hour period, with a notable spike at 12:00.

At the bottom of the dashboard, contact information for Robotina is provided: OIC - Hrpelje 38, SI-6420 Kozina, Slovenia; phone number +386(0)5 689 2020; email info@robotina.com; and website www.robotina.com. There is also a link to "Company Support Wiki".

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From:  
<http://wiki.hiq-home.com/> -

Permanent link:  
<http://wiki.hiq-home.com/doku.php?id=en:hems:universe&rev=1545049129>

Last update: **2018/12/17 12:18**

