

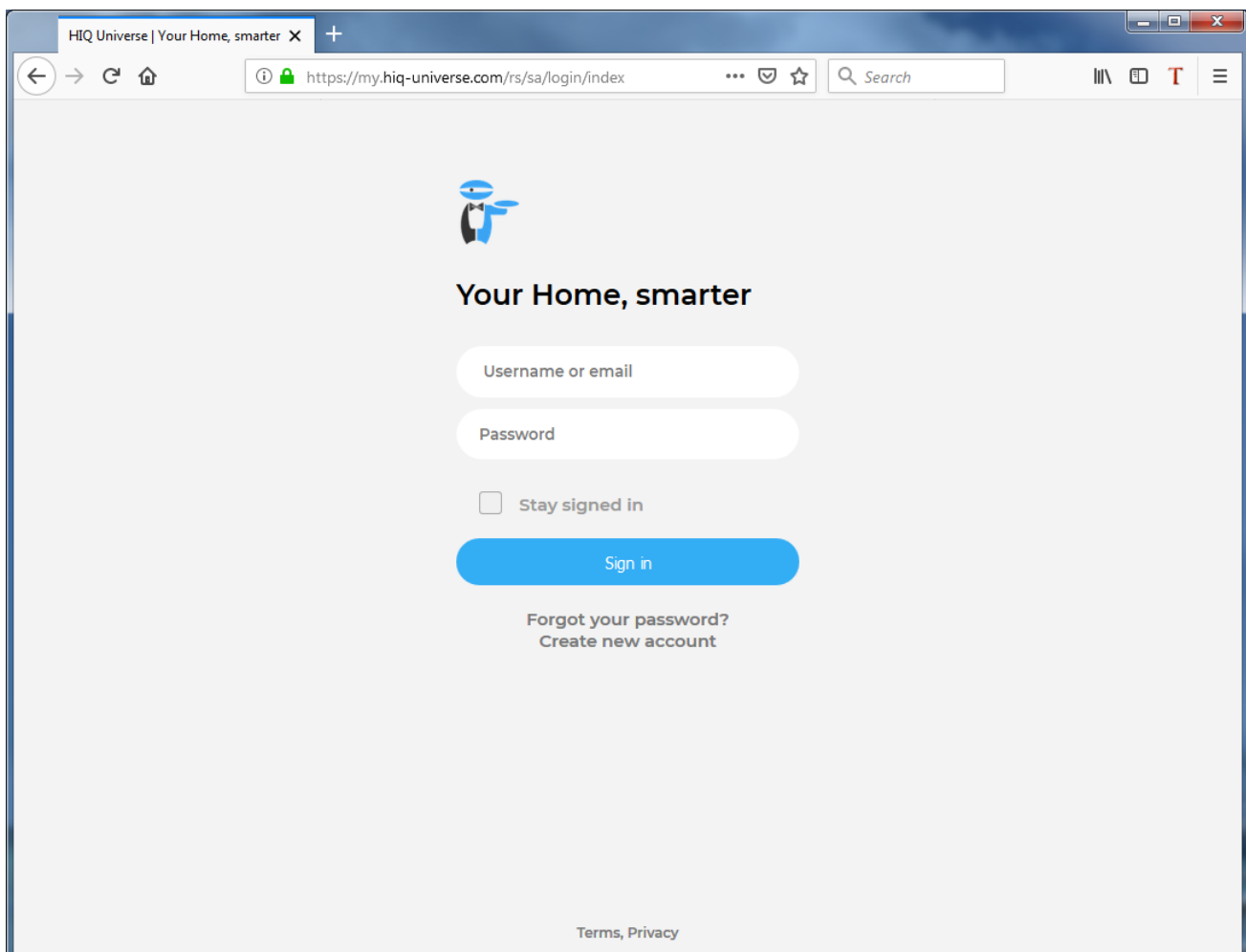
# HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

## HIQ Universe Log-in



The screenshot shows a web browser window with the title "HIQ Universe | Your Home, smarter". The address bar contains the URL "https://my.hiq-universe.com/rs/sa/login/index". The main content area features a blue robot logo, the text "Your Home, smarter", and a login form with the following elements:

- Input field: Username or email
- Input field: Password
- Checkbox: Stay signed in
- Button: Sign in
- Links: Forgot your password? and Create new account
- Footer: Terms, Privacy

Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

## Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

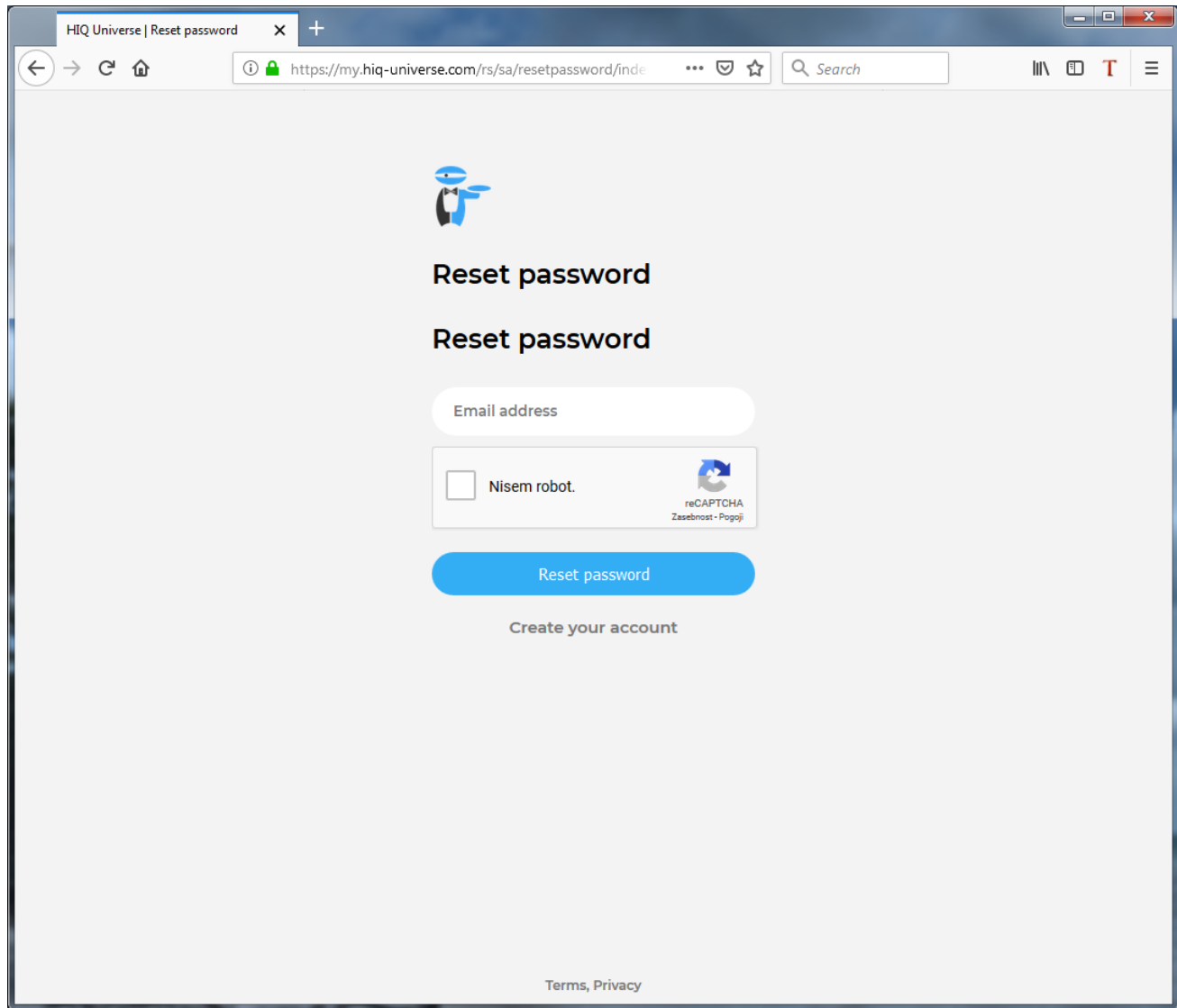
Accept Terms and Conditions

Click on Create account

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

## Reset forgotten password



The screenshot shows a web browser window with the title "HIQ Universe | Reset password". The address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/inde". The page content includes a blue robot icon, the heading "Reset password", a text input field labeled "Email address", a checkbox labeled "Nisem robot." with a reCAPTCHA logo and the text "reCAPTCHA Zasebnost - Pogoj", a blue "Reset password" button, and a link "Create your account". At the bottom, there is a link for "Terms, Privacy".

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

You will receive email with password reset link.



Enter new password and click on "Save new password".

Proceed to ["HIQ Universe Log-in"](#) screen.

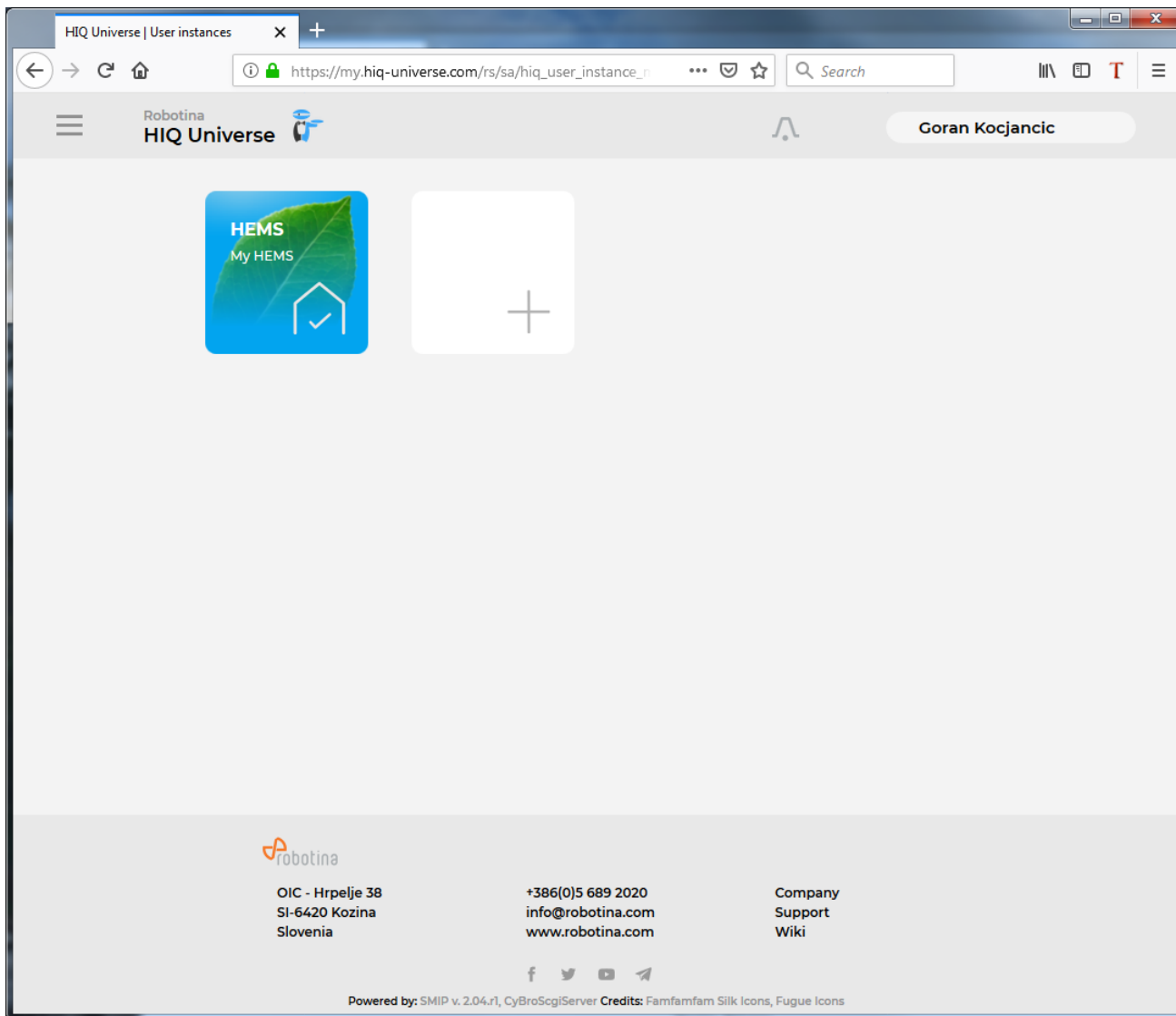
## Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.



## HIQ Universe subscription dashboard



You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or

add [new HEMS device](#) by clicking on blank tile with + sign.

["User profile set-up"](#) is invoked by clicking on user name on top right.

### Main HEMS view



Main HEMS page consists of 3 sections:

- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right



Side menu is activated by clicking menu icon (tree vertical lines at top-left). Menu items are dynamic created so can be different for each user. Typical menu items from top:

- Language selection
- Home page → section with all your subscribed HIQ Universe devices and services
  - MyHems → "Main HEMS view"
    - Settings → "HEMS settings"
- TOOLS → section with general site tools
  - Profile → "User profile set-up"
  - Sign out → Log off from HIQ Universe

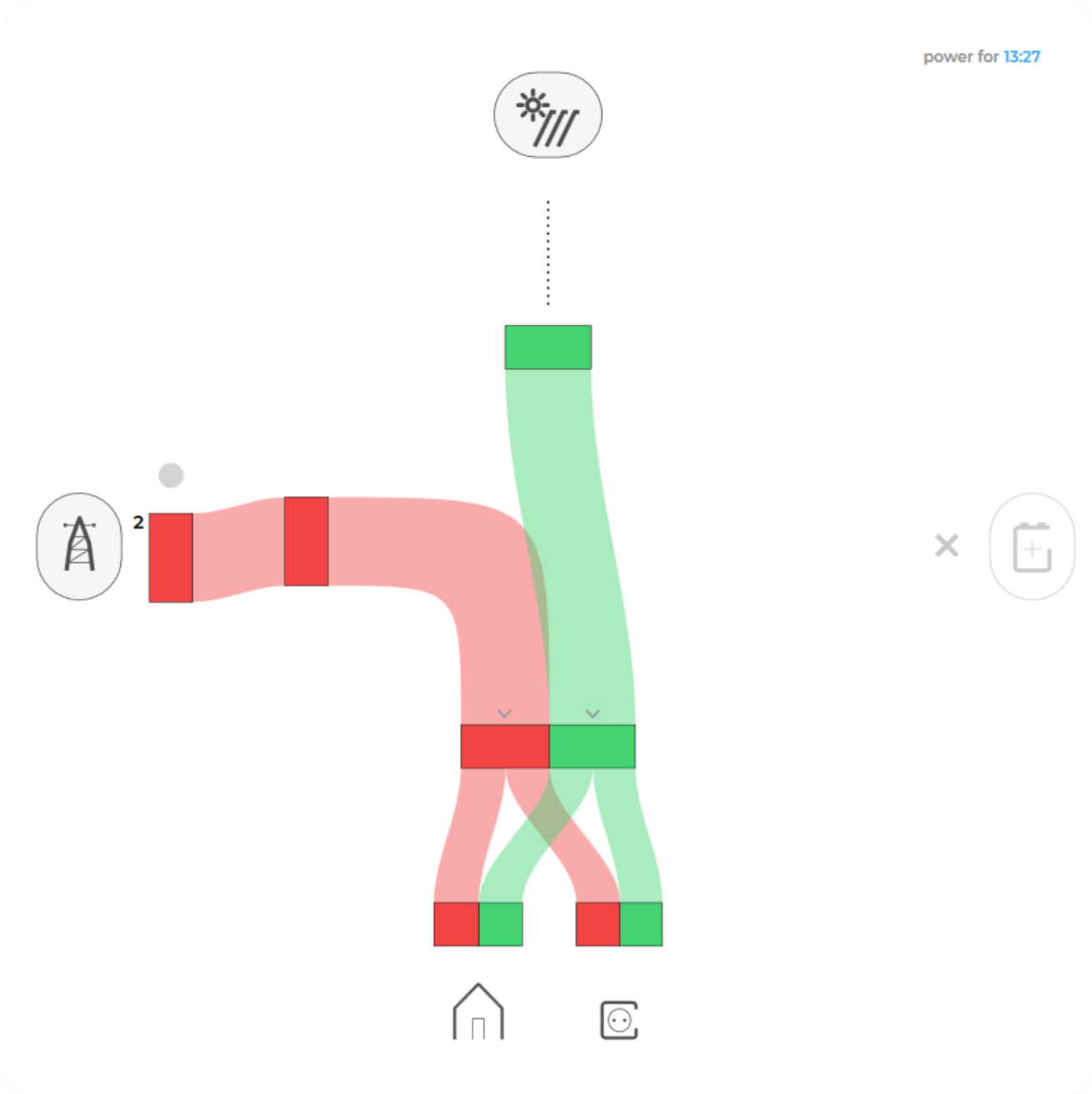
**Title and view selection row**



From the left:

- HEMS name
- Lighting icon → time-plot displays energy or power
- Money icon → time-plot displays currency
- Daily → time-plot displays power
- Monthly → time-plot displays energy per day
- Yearly → time-plot displays energy par month
- Target icon → time-plot go to now
- < → time-plot goes to previous term
- > → time-plot goes to next term
- Date → Select term for time-plot
- Download icon → Download “csv” data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

### **Power flow chart**



Displays actual power flow with:

- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

### Power and energy time-plot

power for 10:55



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.

### User profile set-up

The screenshot shows a web browser window with the URL [https://my.hiq-universe.com/rs/sa/user\\_profile/](https://my.hiq-universe.com/rs/sa/user_profile/). The page title is "HIQ Universe | Profile". The user's name "Goran Kocjancic" is displayed in the top right. The page content is organized into several sections:

- Basic information:** A table listing user details:

Username	username
Created	11/05/2018 01:34:41 PM CET from IP 89.212.246.66
Previous login	12/17/2018 12:31:16 PM CET from IP 89.212.246.66
Last login	12/17/2018 12:48:57 PM CET from IP 89.212.246.66
Last password change	12/17/2018 12:45:50 PM CET from IP 89.212.246.66
- Profile:** A form with the following fields:
  - Main realm: HEMS (dropdown)
  - Full name: Goran Kocjancic
  - Email address: goran.kocjancic@gmail.com
  - Timezone: UTC+1:00 Europe/Amsterdam (dropdown)A "Save changes" button is located below the form.
- Foreign realms:** An empty section.
- Password:** A form with three input fields: "Old password", "New password", and "Repeat password". A "Change password" button is located below the form.

## HEMS settings

From: <http://wiki.hiq-home.com/> -

Permanent link: <http://wiki.hiq-home.com/doku.php?id=en:hems:universe&rev=1545052488>

Last update: **2018/12/17 13:14**

