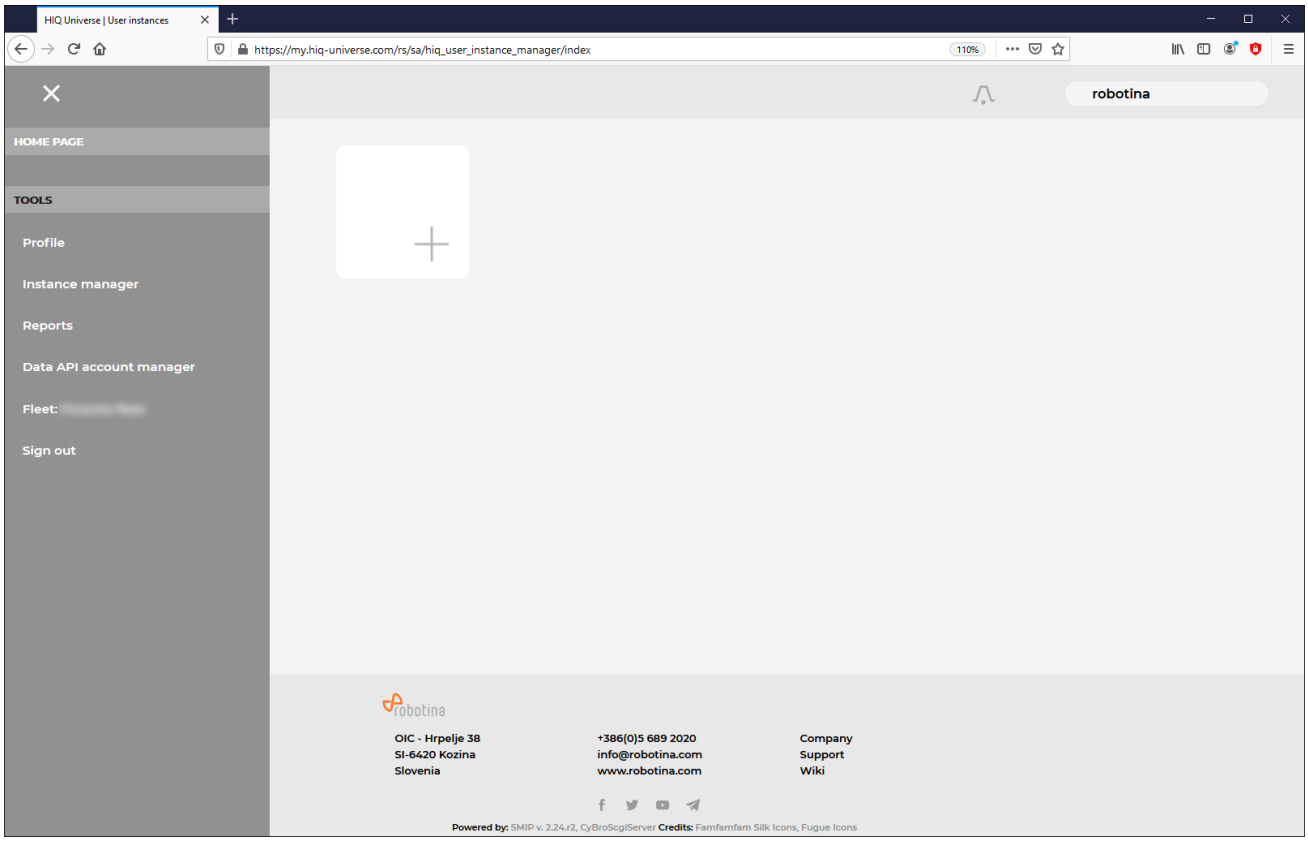
HIQ UNIVERSE - Service provider

Accounts with access level of service provider have additional fields available:

- Instance manager
- Data API account manager
- Fleet manager

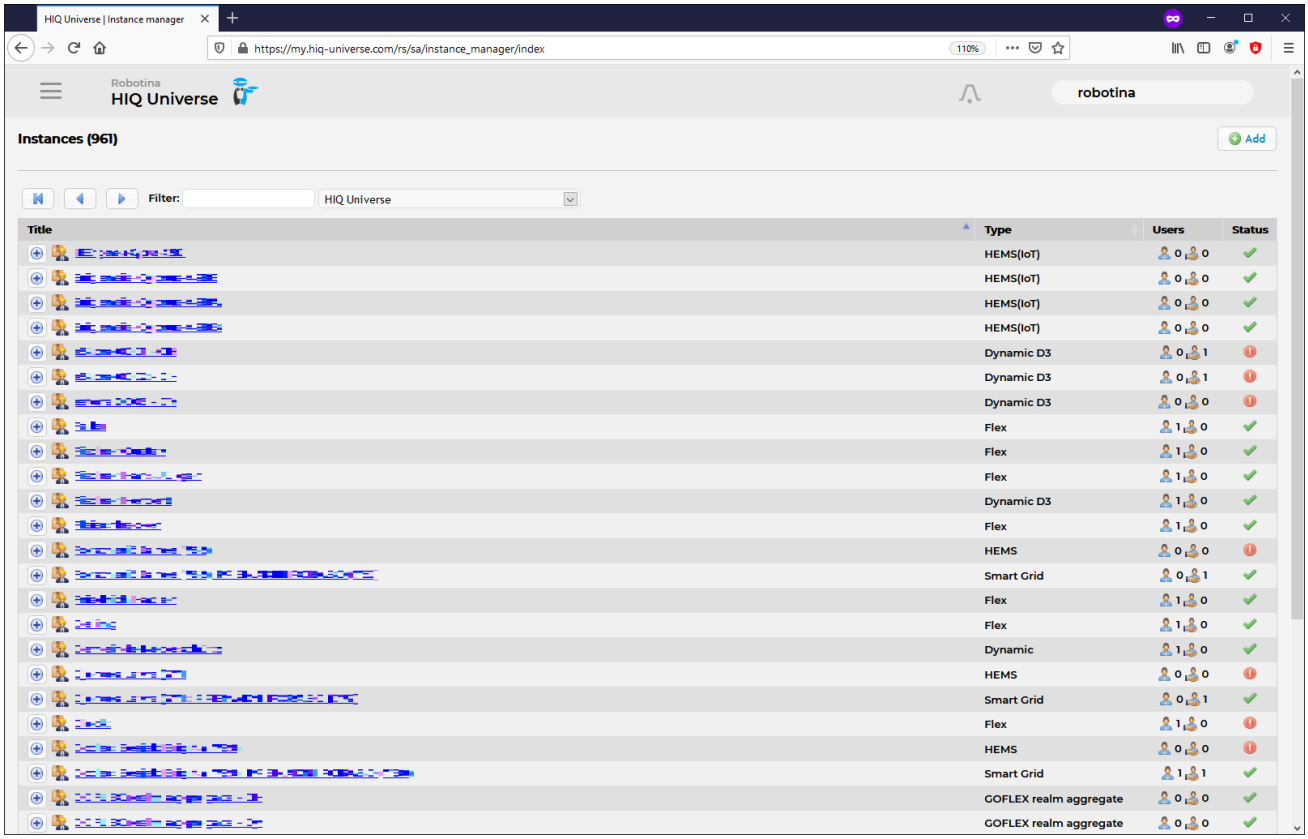
Side menu

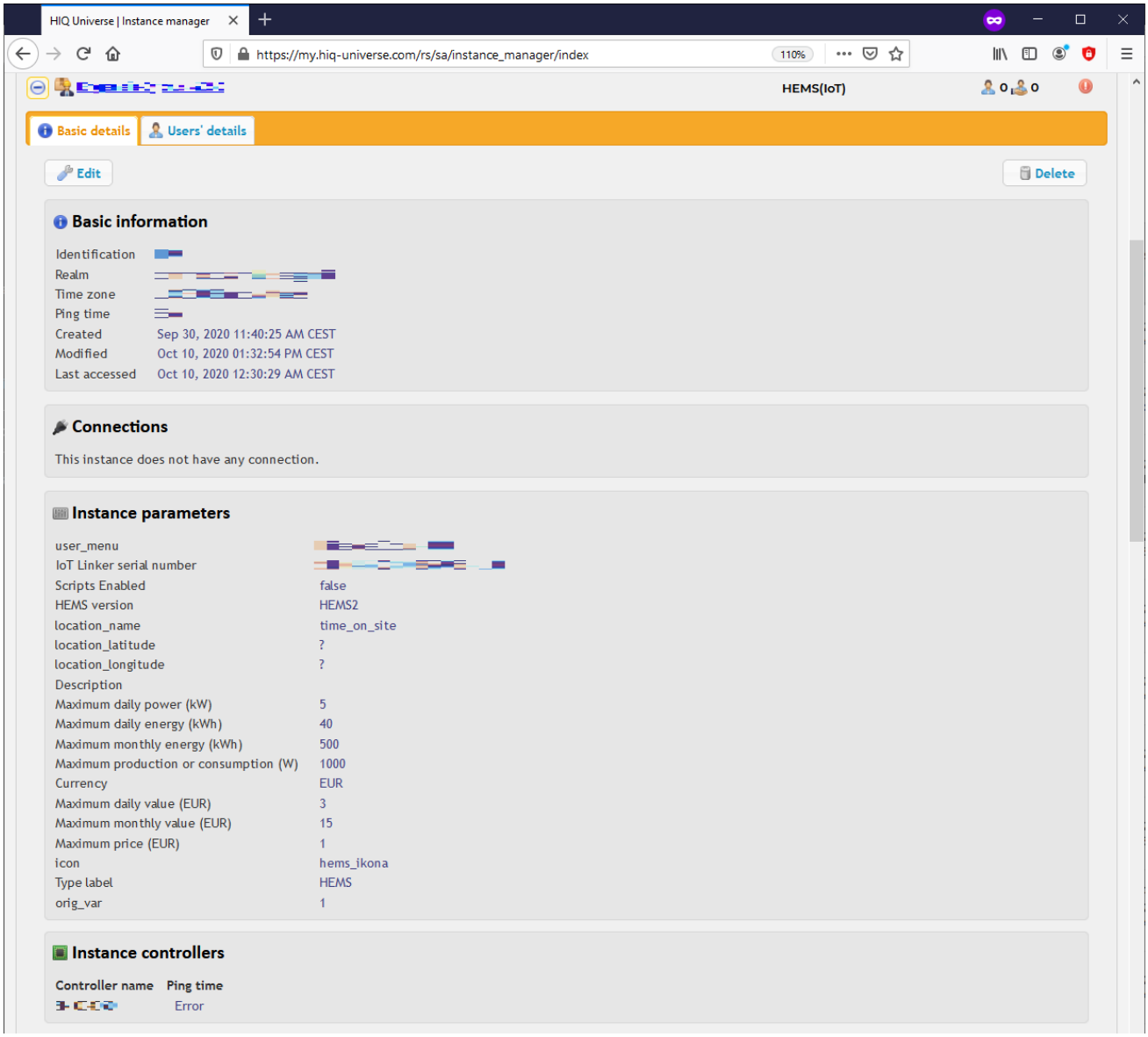


Side menu is activated by clicking menu icon (three horizontal lines at top-left). Menu items are dynamically created so they can be different for each service provider:

- **Home page** → section with all your subscribed HIQ Universe devices and services
- **TOOLS** → section with general site tools
  - Profile
  - Instance manager → "Overview of installed systems"
  - Reports
  - Data API account manager → "API key management"
  - Fleet manager → "Aggregation and overview of service providers installed systems"
  - Sign out

Overview of installed systems


HIQ Universe | Instance manager
https://my.hiq-universe.com/rs/sa/instance_manager/index
110%
Robotina
HIQ Universe
robotina
Instances (961)
Add
Filter:
HIQ Universe
Title
Type
Users
Status
HEMS(IoT)
HEMS(IoT)
HEMS(IoT)
HEMS(IoT)
Dynamic D3
Dynamic D3
Dynamic D3
Flex
Flex
Flex
Dynamic D3
Flex
HEMS
Smart Grid
Flex
Flex
Dynamic
HEMS
Smart Grid
Flex
HEMS
Smart Grid
GOFLEX realm aggregate
GOFLEX realm aggregate


HIQ Universe | Instance manager
https://my.hiq-universe.com/rs/sa/instance_manager/index
110%
HEMS(IoT)
0 0
Basic details
Users' details
Edit
Delete
Basic information
Identification
Realm
Time zone
Ping time
Created Sep 30, 2020 11:40:25 AM CEST
Modified Oct 10, 2020 01:32:54 PM CEST
Last accessed Oct 10, 2020 12:30:29 AM CEST
Connections
This instance does not have any connection.
Instance parameters
user_menu
IoT Linker serial number
Scripts Enabled false
HEMS version HEMS2
location_name time_on_site
location_latitude ?
location_longitude ?
Description
Maximum daily power (kW) 5
Maximum daily energy (kWh) 40
Maximum monthly energy (kWh) 500
Maximum production or consumption (W) 1000
Currency EUR
Maximum daily value (EUR) 3
Maximum monthly value (EUR) 15
Maximum price (EUR) 1
icon hems_ikona
Type label HEMS
orig_var 1
Instance controllers
Controller name
Ping time
Error

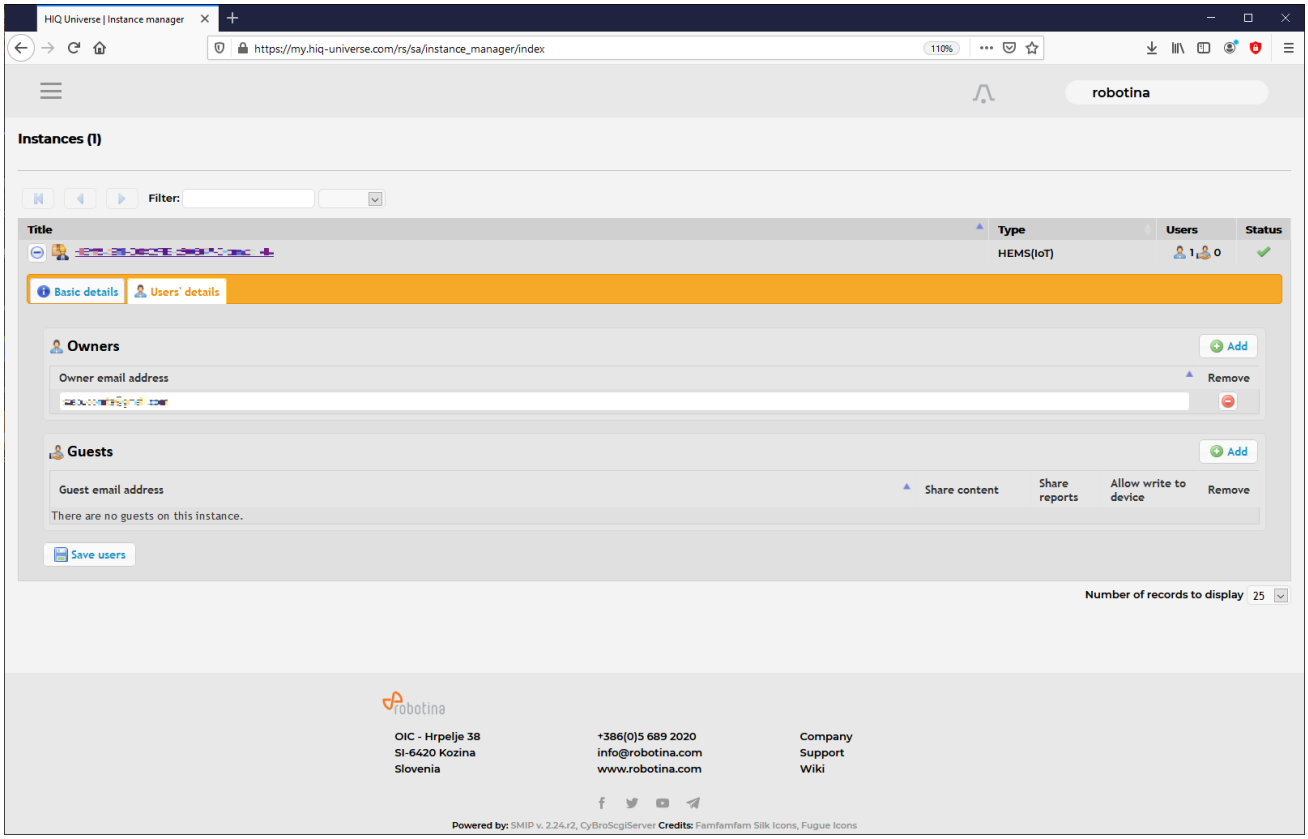


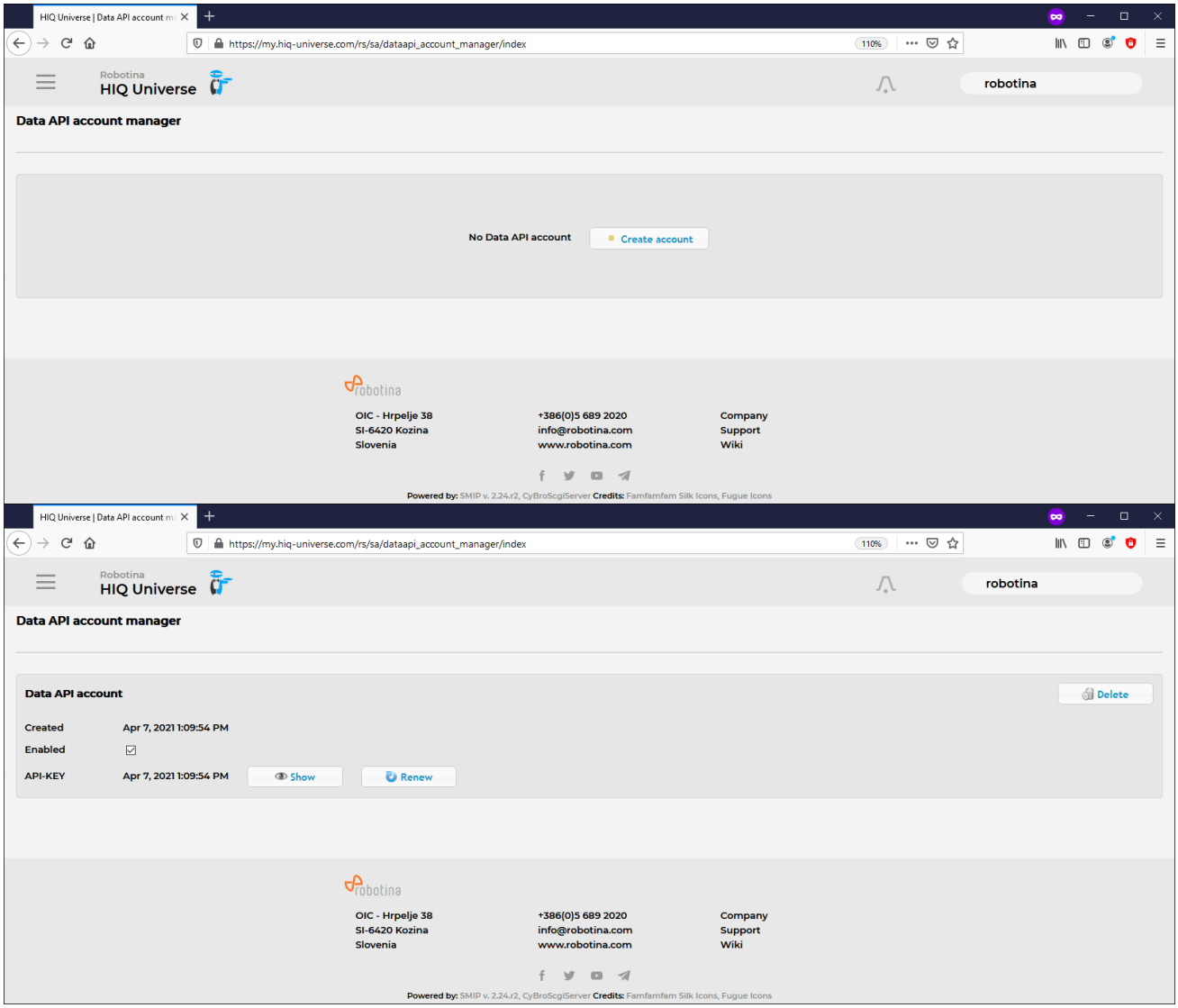
Table shows all installed systems by the provider and their additional info:

- Name
- Type
- Users
- Status

Clicking on the instance name will take you to instance home page as seen by end users. Clicking on the plus sign displays additional instance info:

- **Basic details** with information and instance parameters parameters that can be edited
- **User's details** with overview of owners and guests with option for adding or removing

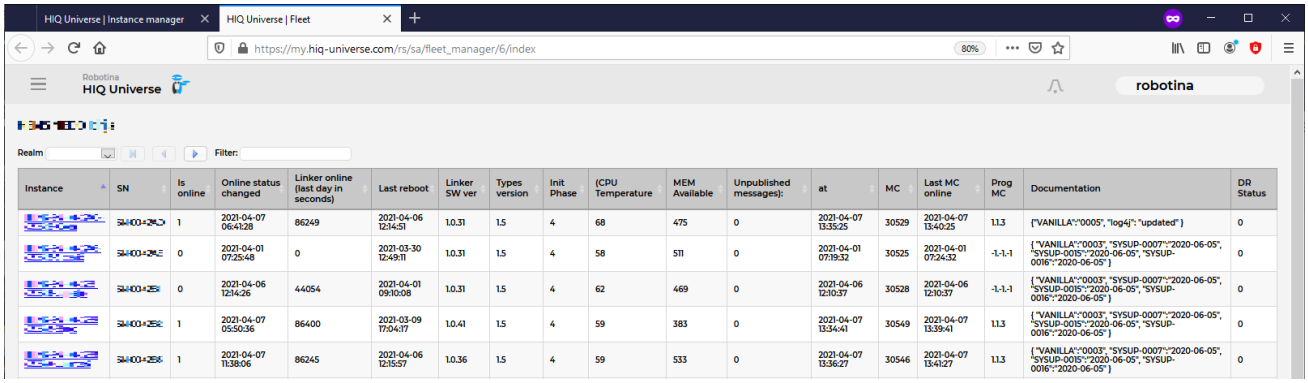
API key management



An application programming interface key (API key) is a unique identifier used for calling program with an API.

Clicking on Create account will create a new Data API key that can be renewed or deleted.

Aggregation and overview of service providers installed systems



Aggregation and overview or so called fleet is a section where all relevant data from installed

systems is collected and displayed. This section can vary amongst providers as the interface can be modified to suit the needs of individual service provider.

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