HIQ UNIVERSE - Service provider

Accounts with access level of service provider have additional fields available:

- Instance manager
- Data API account manager
- Fleet manager

Side menu

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Side menu is activated by clicking menu icon (three horizontal lines at top-left). Menu items are dynamically created so they can be different for each service provider:

- Home page \rightarrow section with all your subscribed HIQ Universe devices and services
- **TOOLS** → section with general site tools
 - \circ Profile
 - Instance manager → "Overview of installed systems"
 - Reports
 - Data API account manager → "API key management"
 - Fleet manager → "Aggregation and overview of service providers installed systems"
 - Sign out

Overview of installed systems

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Table shows all installed systems by the service provider and their additional info:

- Name
- Type
- Users
- Status

Clicking on the instance name will take you to instance home page as seen by end users. Clicking on the plus sign displays additional instance info:

- Basic details
- User's details

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location_latitude	?		
location_longitude	?		
Description			
Maximum daily power (kW)	5		
Maximum daily energy (kWh)	40		
Maximum monthly energy (kWh)	500		
Maximum production or consumption (W)			
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Instance controllers			
Controller name Ping time			

Basic details displays information about the system. Here you can find:

- Basic info
- Connections
- Instance parameters
- Instance controllers

Parameters can also be changed with click on Edit button.

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User's details shows all user that have access to this instance.

Owners can be added or removed and have control, overview and settings over this instance. Guest account can be added or removed and will have an overview of an instance. We can select if we want to share reports with guests and to allow writing to the device. Guests can not change the settings.

API key management

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An application programming interface key (API key) is a unique identifier used for calling program with an API.

Clicking on Create account will create a new Data API key that can be renewed or deleted.

Aggregation and overview of service providers installed systems

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1531-6426- 25550-6	SH00+240	1	2021-04-07 06:41:28	86249	2021-04-06 12:14:51	1.0.31	1.5	4	68	475	0	2021-04-07 13:35:25	30529	2021-04-07 13:40:25	1.1.3	{"VANILLA":"0005", "log4j": "updated" }	0
153 428 59 52	SH004242	0	2021-04-01 07:25:48	0	2021-03-30 12:49:11	1.0.31	1.5	4	58	511	0	2021-04-01 07:19:32	30525	2021-04-01 07:24:32	444	{ "VANILLA":"0003", "SYSUP-0007":"2020-06-05" "SYSUP-0015":"2020-06-05", "SYSUP- 0016":"2020-06-05" }	•
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1531-6-28 258-1-158	SH00+256	1	2021-04-07 11:38:06	86245	2021-04-06 12:15:57	1.0.36	1.5	4	59	533	0	2021-04-07 13:36:27	30546	2021-04-07 13:41:27	1.1.3	{ "VANILLA":"0003", "SYSUP-0007":"2020-06-05" "SYSUP-0015":"2020-06-05", "SYSUP- 0016":"2020-06-05" }	• •

Aggregation and overview or so called fleet is a section where all relevant data from installed systems is collected and displayed. This section can vary amongst providers as the interface can be modified to suit the needs of individual service provider.

