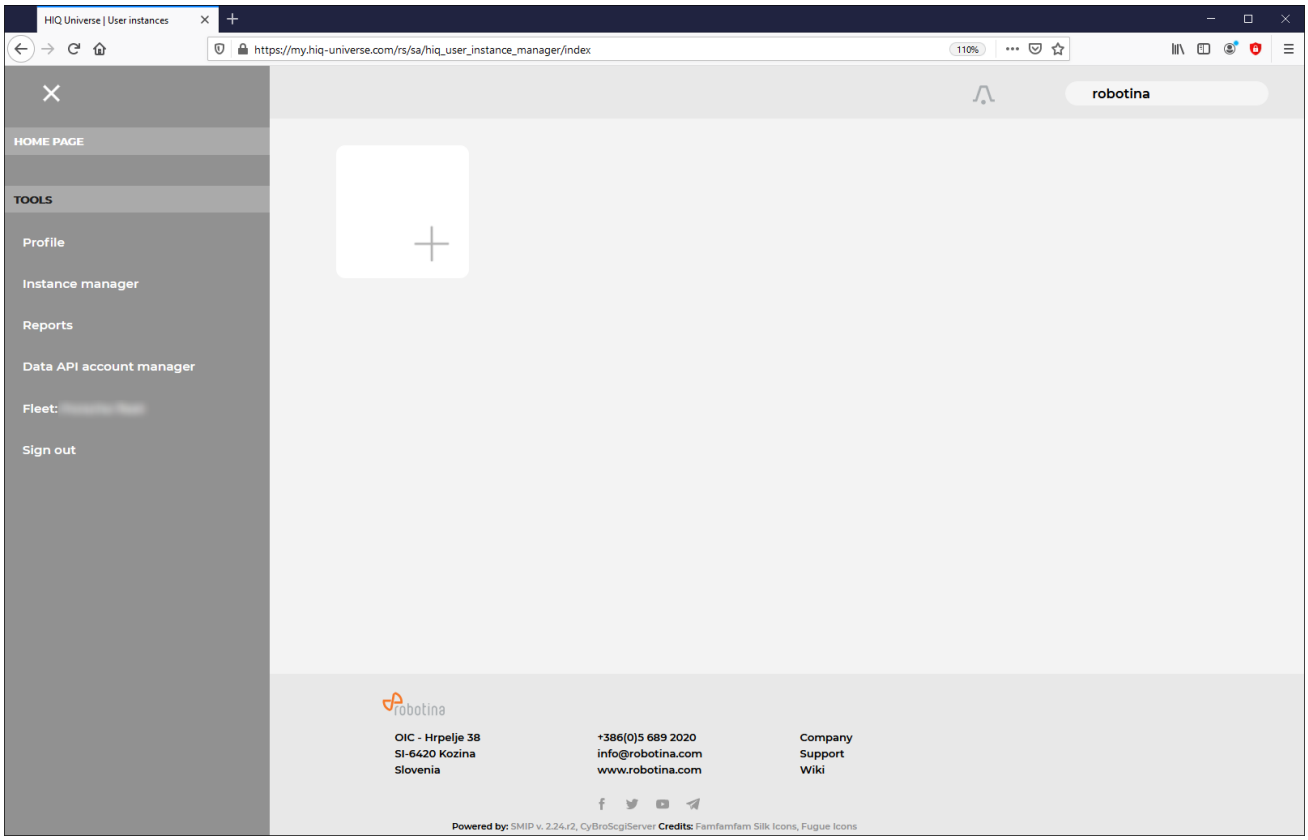
HIQ UNIVERSE - Service provider

Accounts with access level of service provider have additional fields available:

- Instance manager
- Data API account manager
- Fleet manager

Side menu



Side menu is activated by clicking menu icon (three horizontal lines at top-left). Menu items are dynamically created so they can be different for each service provider:

- **Home page** → section with all your subscribed HIQ Universe devices and services
- **TOOLS** → section with general site tools
  - Profile
  - Instance manager → "Overview of installed systems"
  - Reports → Subscription to reports (Depending on the installation).
  - Data API account manager → "API key management"
  - Fleet manager → "Aggregation and overview of service providers installed systems"
  - Sign out

Overview of installed systems

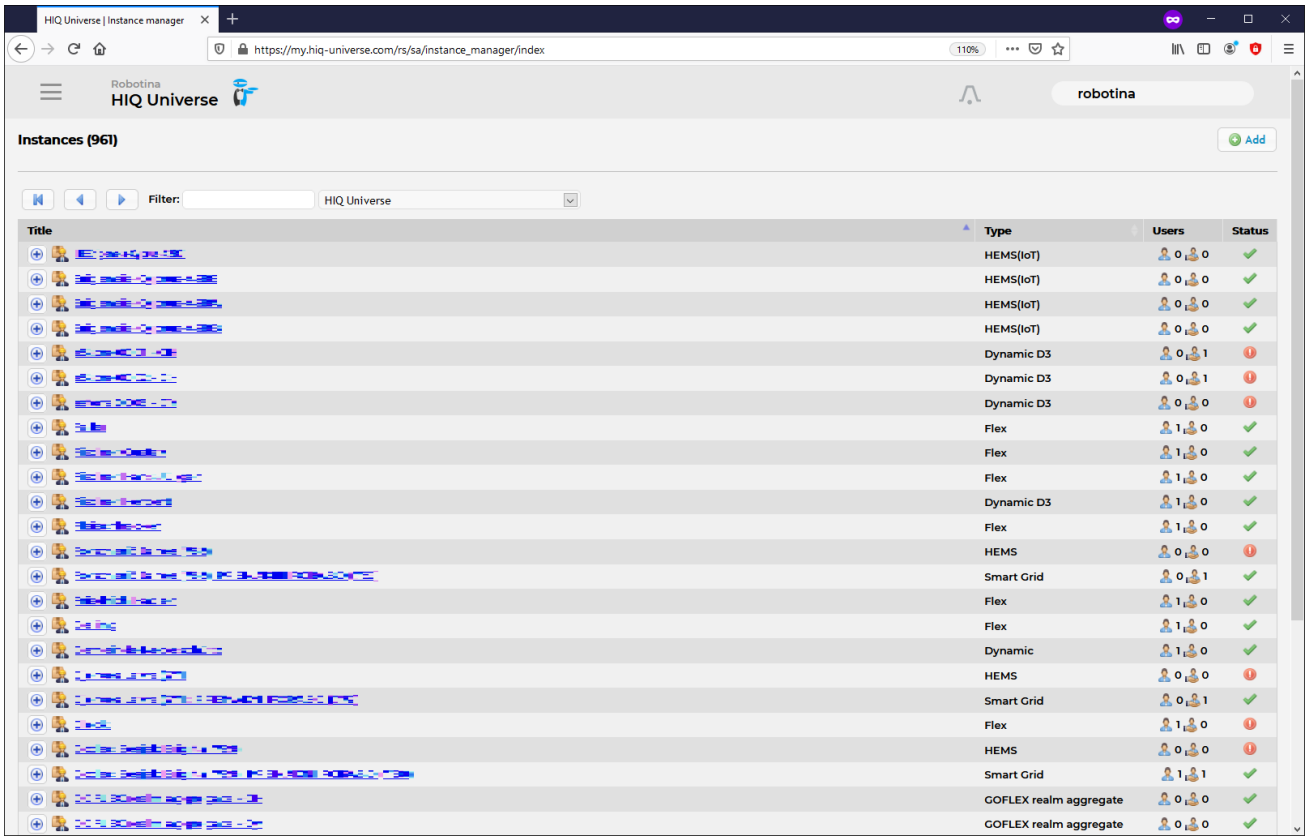
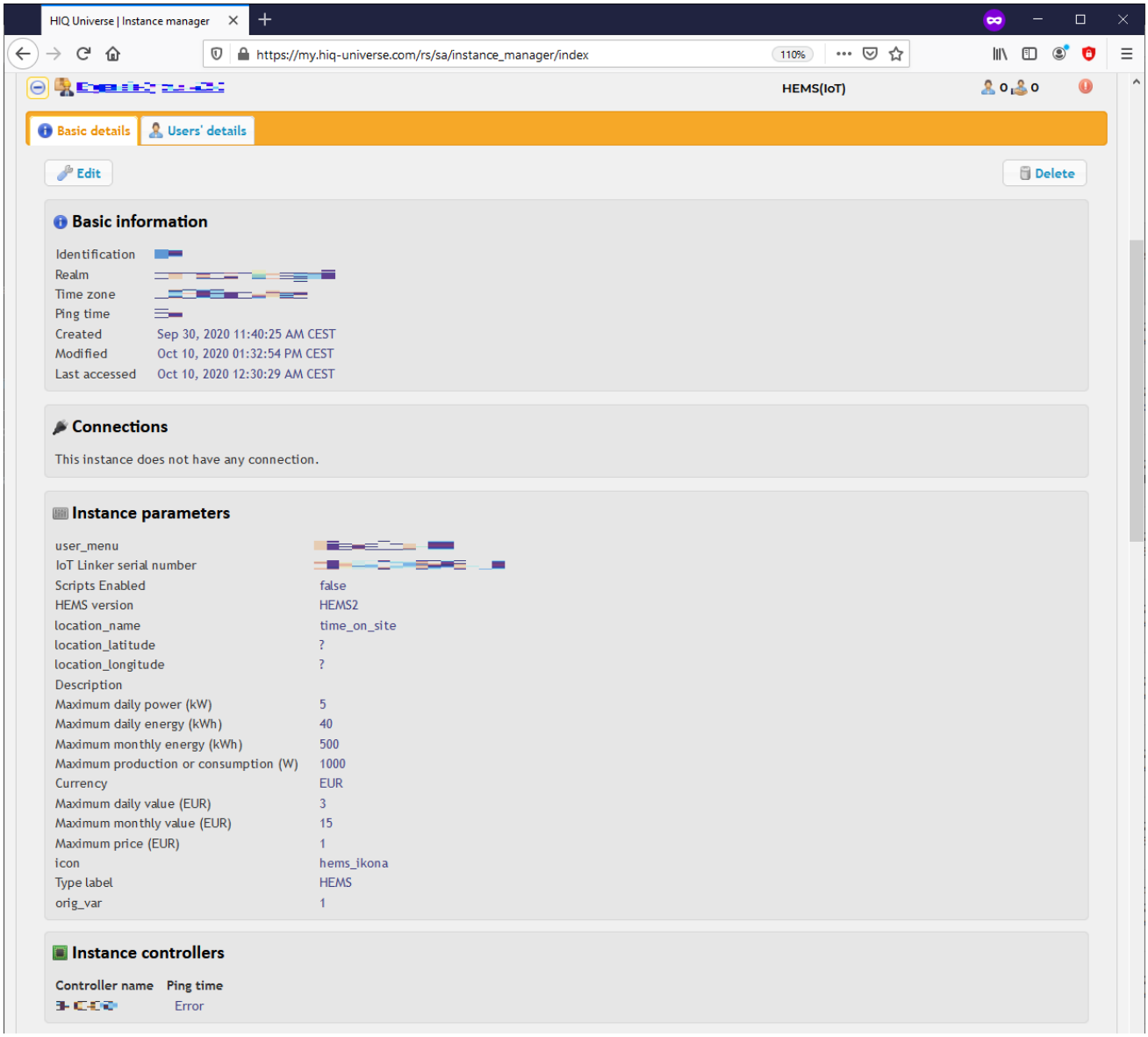


Table shows all installed systems by the service provider and their additional info:

- Name
- Type
- Users (nr. of Owners and Guests)
- Status (Online/Offline)

Clicking on the instance name will take you to instance home page as seen by end users. Clicking on the plus sign displays additional instance info:

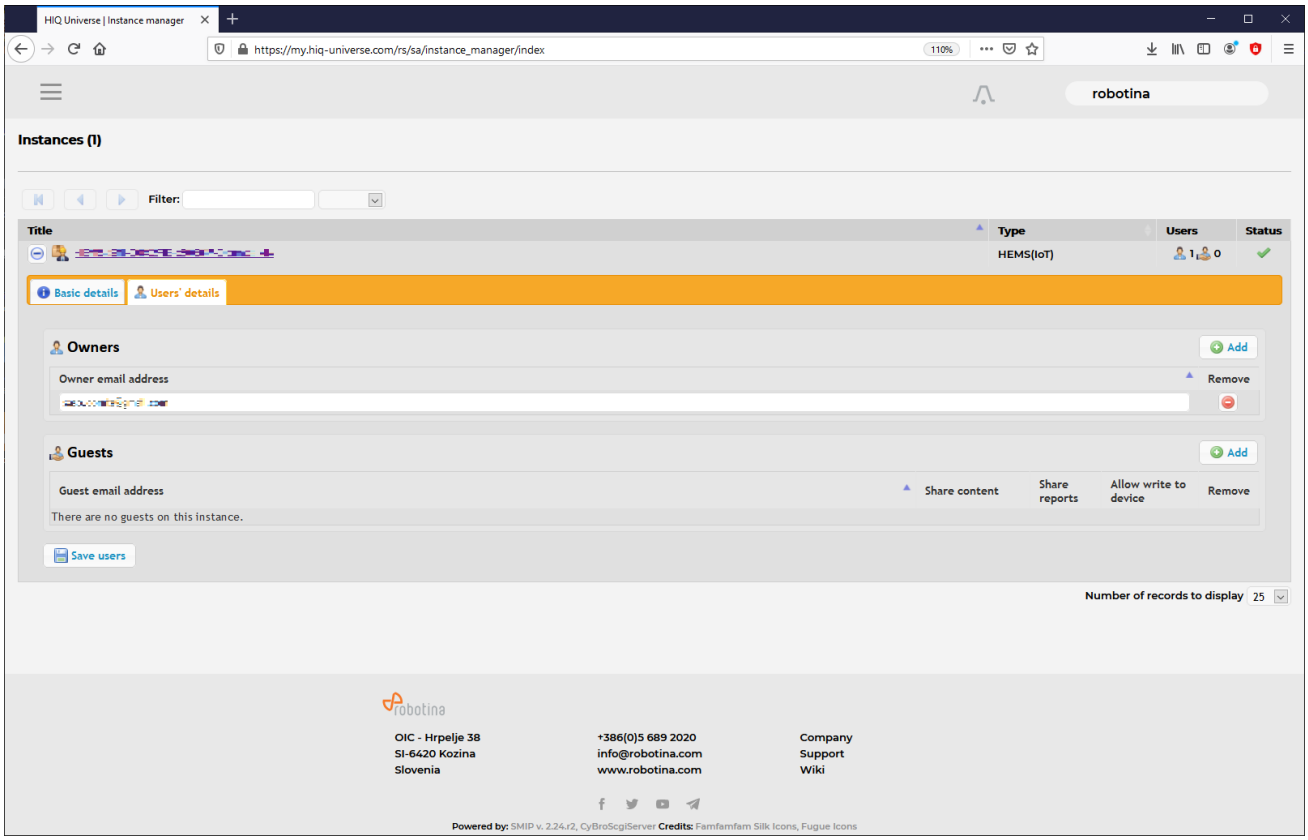
- **Basic details**
- **User's details**



Basic details displays information about the system. Here you can find:

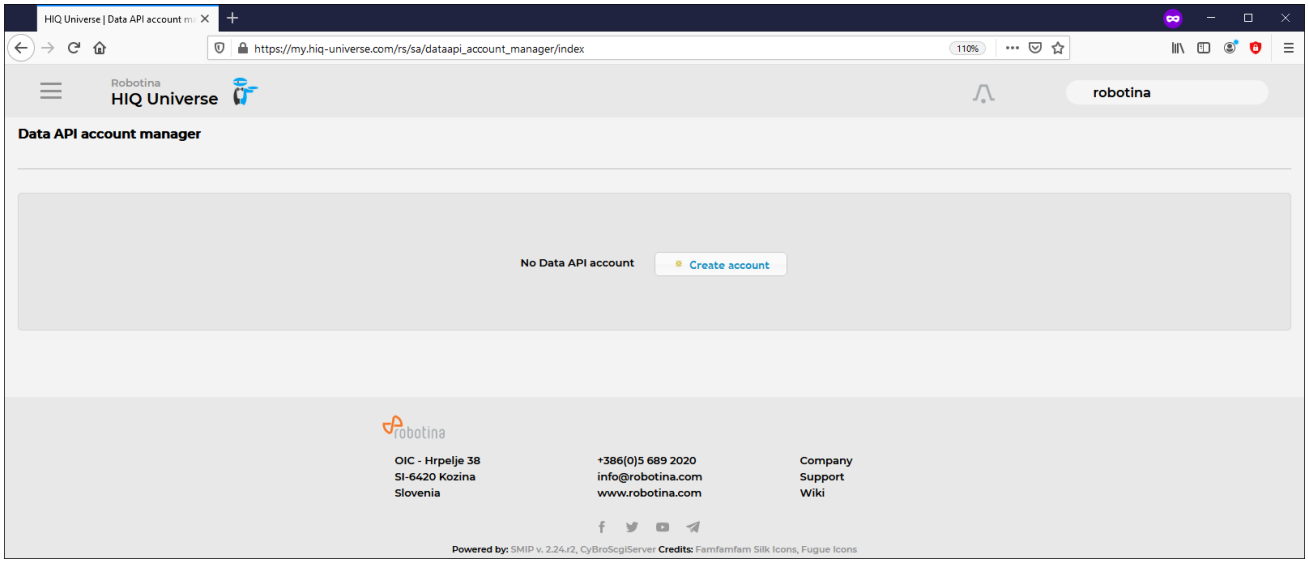
- Basic info
- Connections
- Instance parameters
- Instance controllers

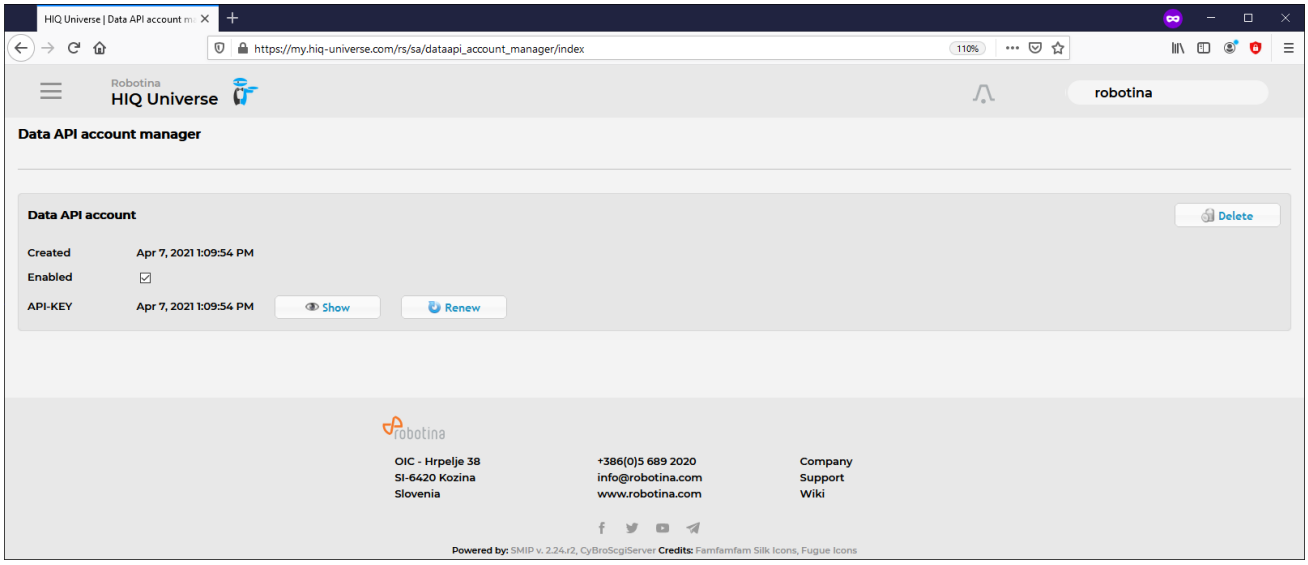
Parameters can also be changed with a click on Edit button.



User's details shows all user that have access to this instance.
Owners can be added or removed and have overview, control and settings over this instance.
Guest account can be added or removed and will have an overview of an instance. We can select if we want to share reports with guests and to allow writing to the device. Guests can not change the settings.

API key management

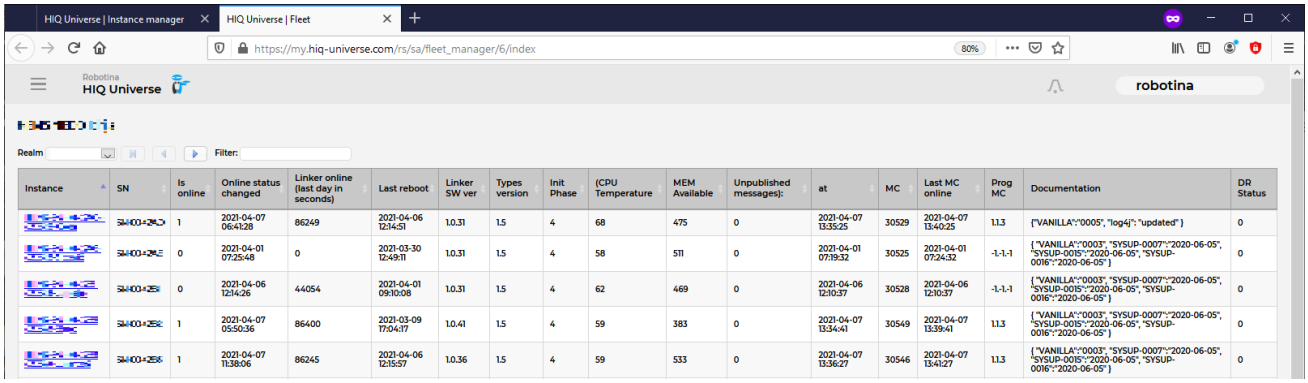




An application programming interface key (API key) is a unique identifier used for calling program with an API.

Clicking on Create account will create a new Data API key that can be renewed or deleted.

Aggregation and overview of service providers installed systems



Aggregation and overview or so called fleet is a section where all relevant data from installed systems is collected and displayed. This section can vary amongst providers as the interface can be modified to suit the needs of individual service provider.

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