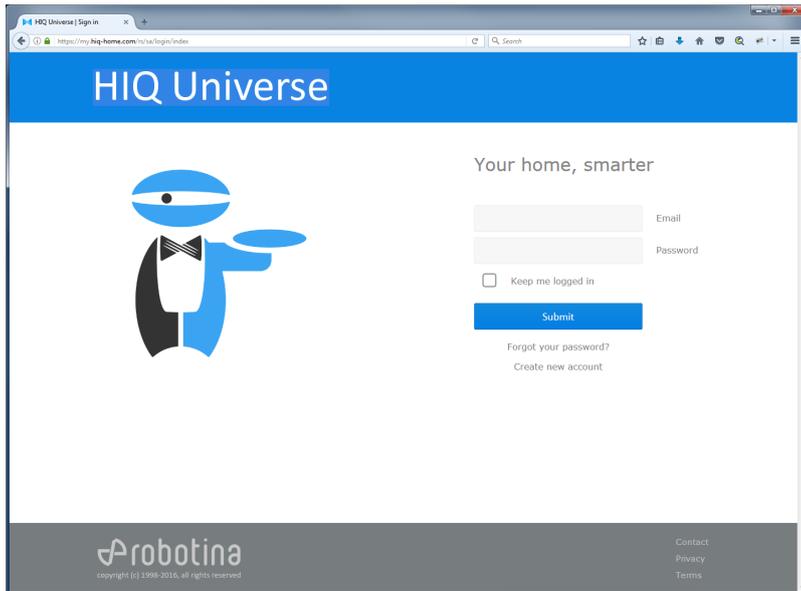


# HIQ Universe

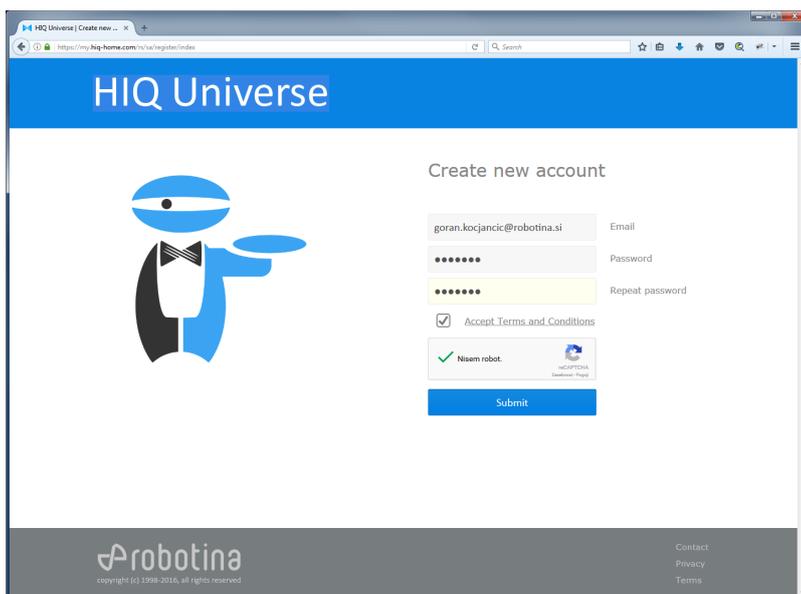
cloud service for internet access

[HIQ Universe](#)

## Create HIQ Universe account



Go to HIQ Universe: [HIQ Universe](#)

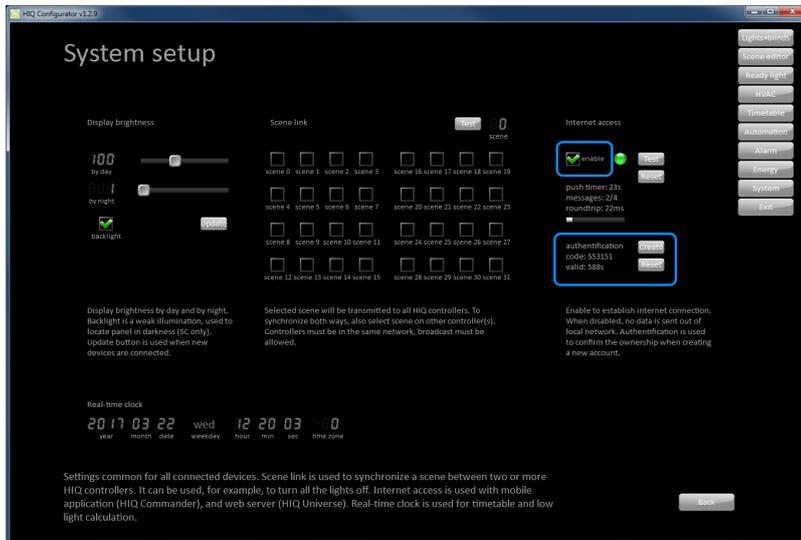


Create and log in into account

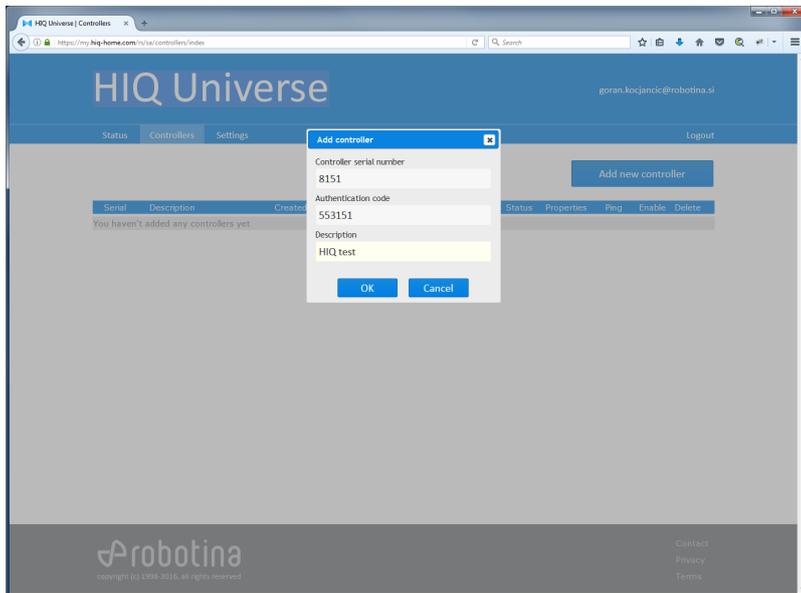
# Add controller to HIQ Universe



**Get Controller serial number** Open HIQ Configurator. Controller serial number is under “Autodetect” button on “System” page.



**Enable internet access and get authentication code**

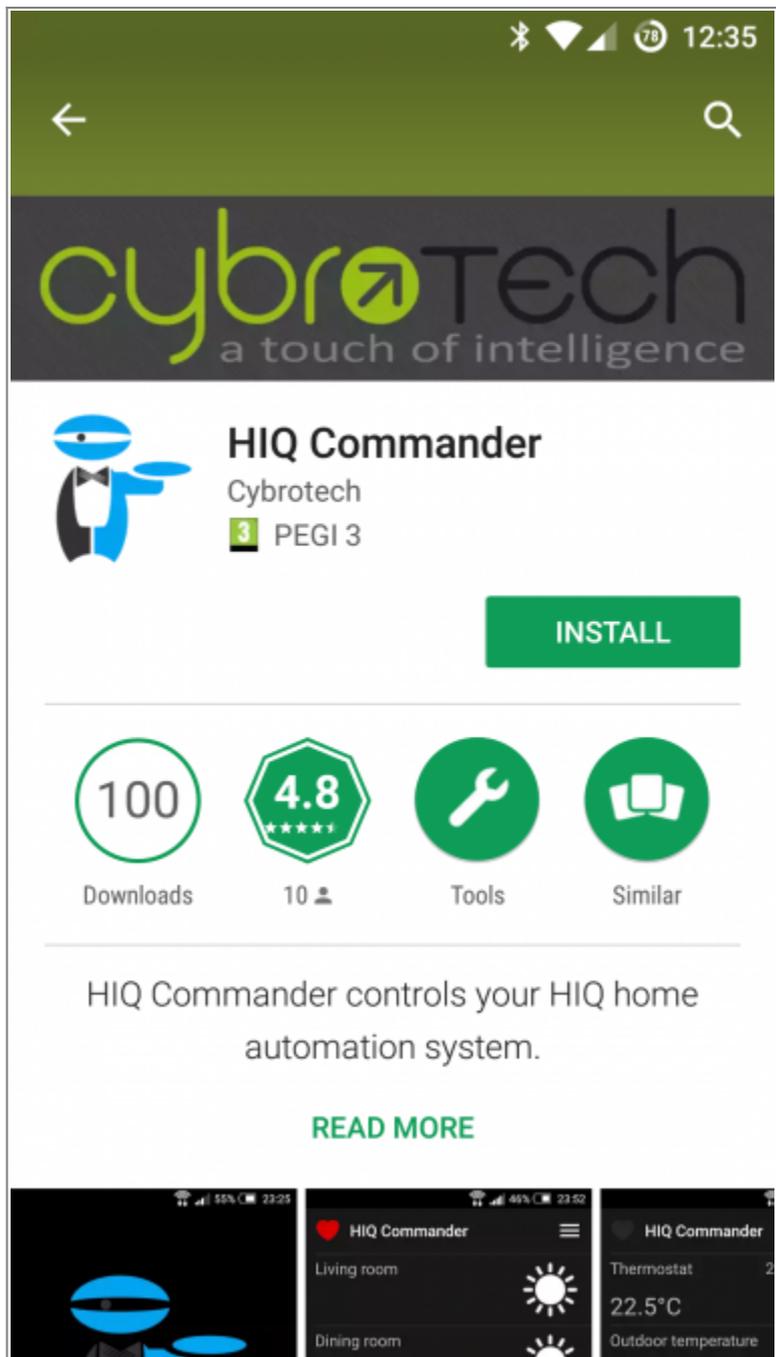


### Add HIQ controller



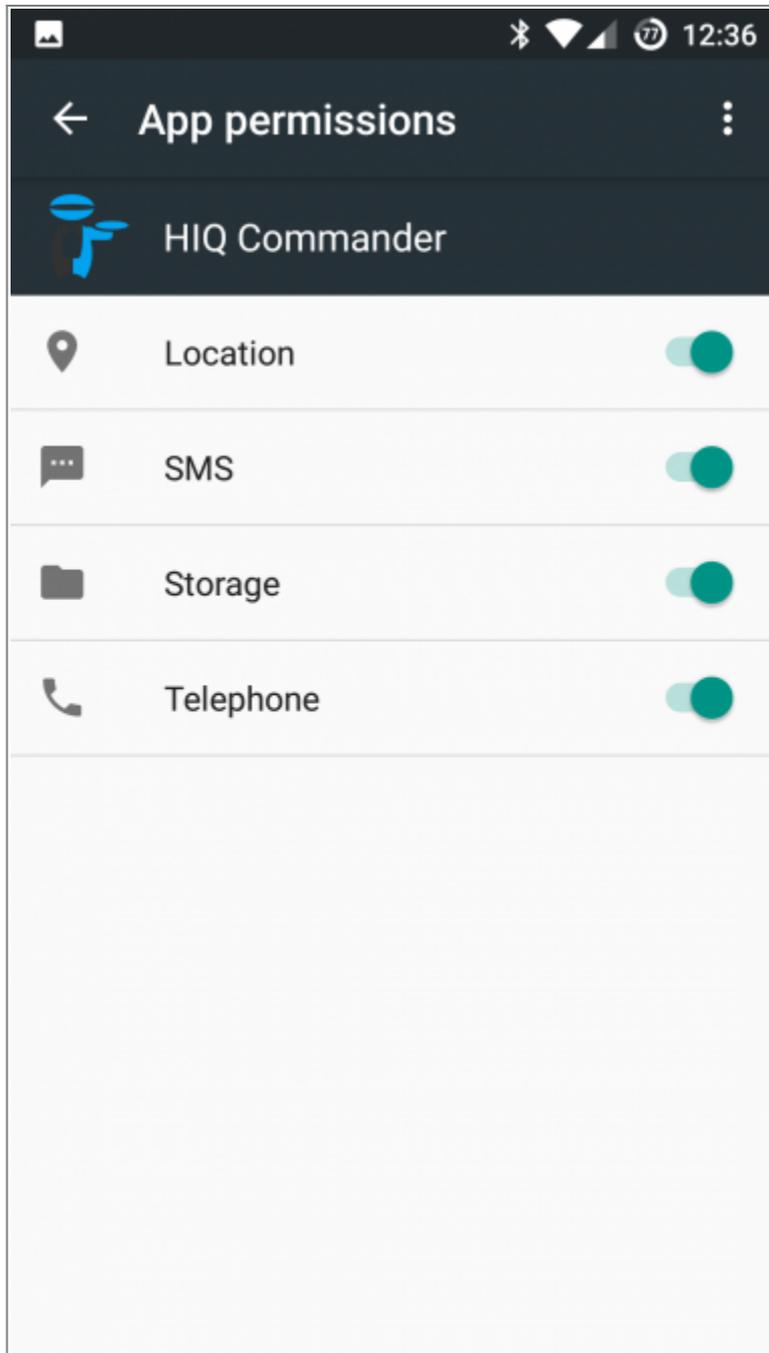
### Check controller status

## Connect HIQ Commander through HIQ Universe



### Download and install HIQ Commander

On smartphone (Android or iOS) go to PlayStore or App Store. Find and install HIQ Configurator app.



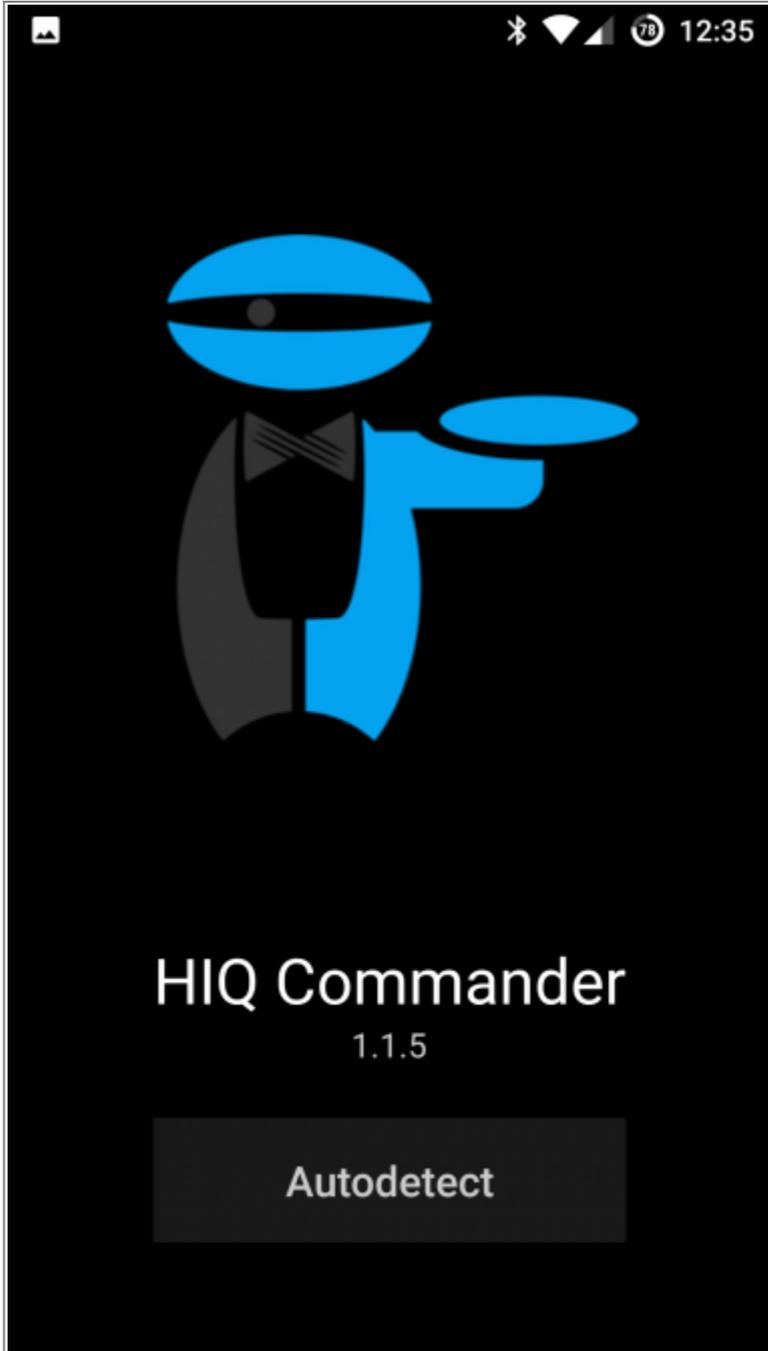
### **Set HIQ Commander permissions**

Go to "Settings - Apps"

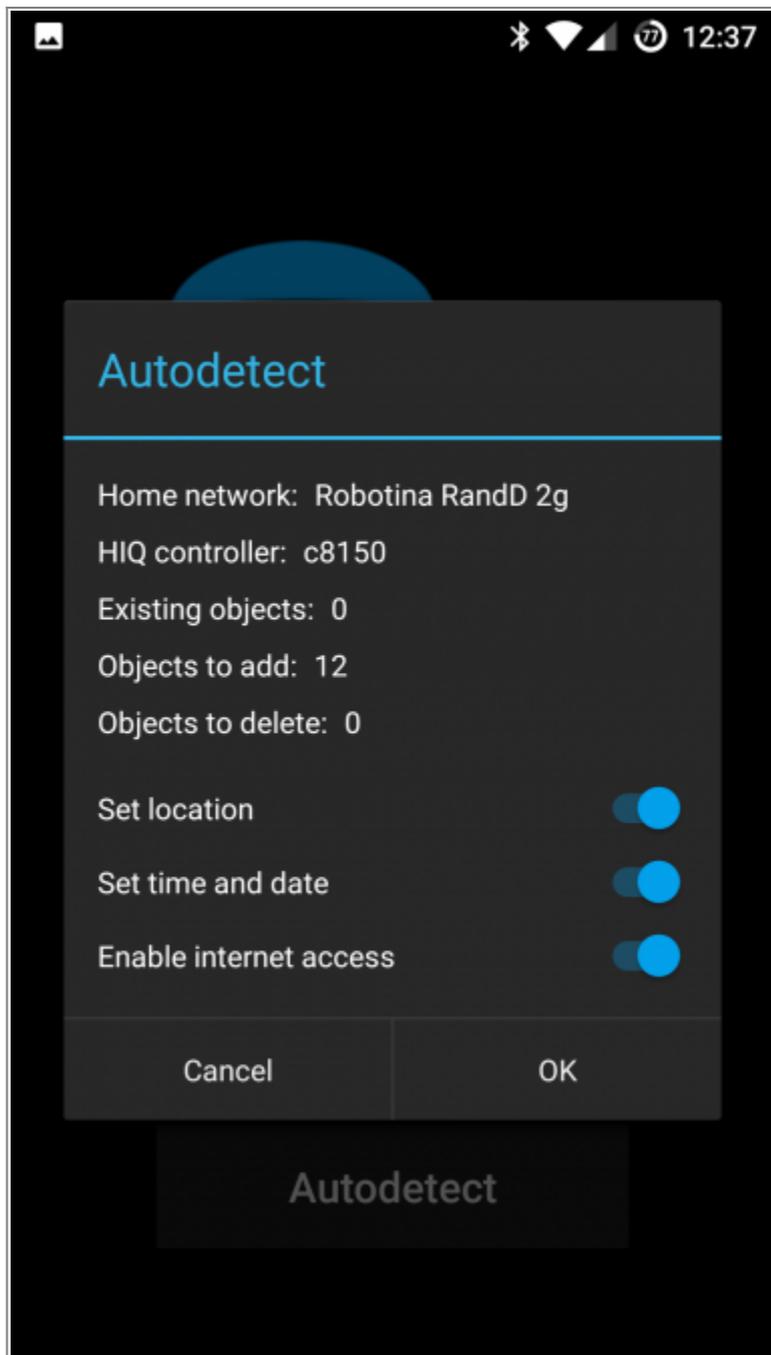
Find and select "HIQ Commander"

Click on "Permissions"

Enable all App permissions.



### Autodetect HIQ System



**Accept detected system**

Set location: used to calculate sunrise and sunset directly in HIQ Controller.

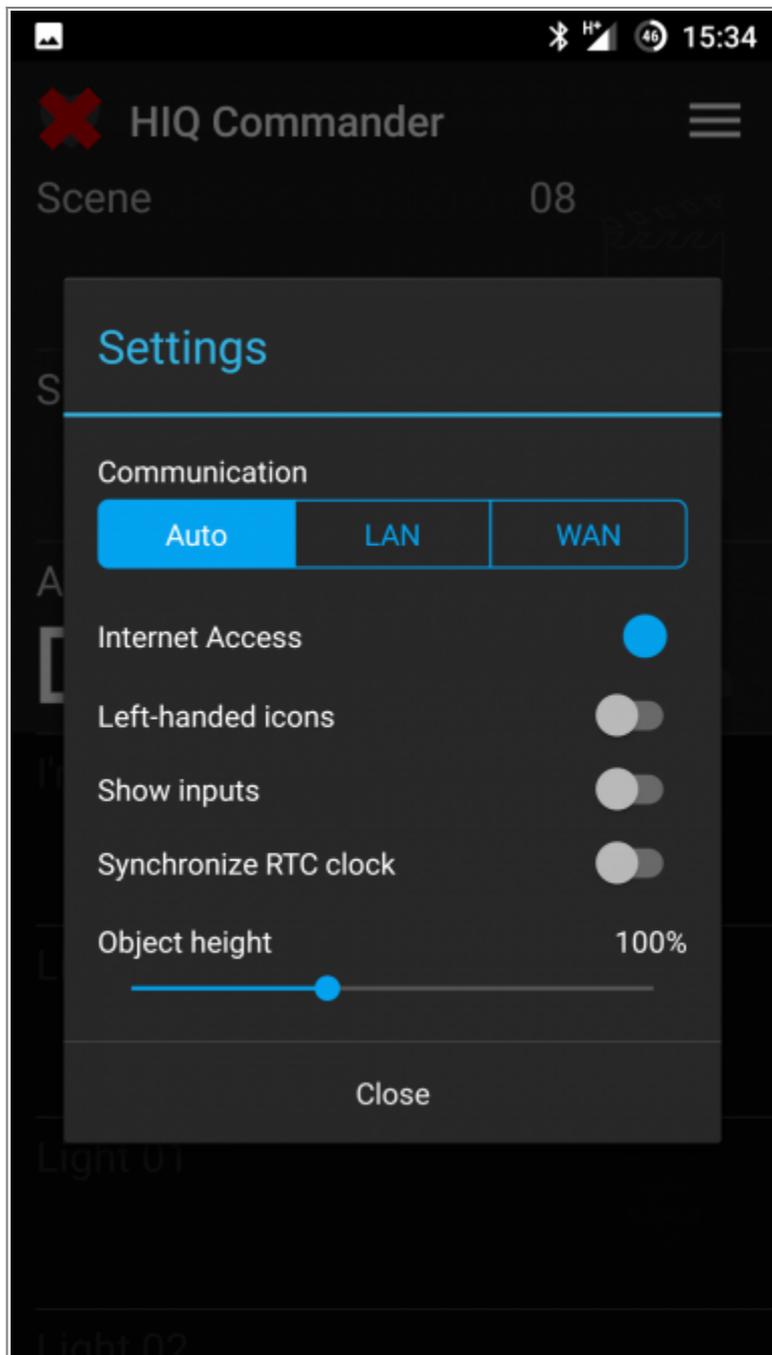
Set time and date: synchronize HIQ Controller time and date with smartphone.

Enable internet access: HIQ controller can be controlled from everywhere through HIQ Universe.

Select "Disable" if any of the services is not available on your device, otherwise Autodetect will not be possible.



**HIQ Configurator is set to work through HIQ Universe when you are not at home**



**You can change connection mode later**

Press three lines on upper right corner and select "Settings"

From:  
<http://wiki.hiq-home.com/> -

Permanent link:  
[http://wiki.hiq-home.com/doku.php?id=en:hiq\\_home:universe&rev=1538744965](http://wiki.hiq-home.com/doku.php?id=en:hiq_home:universe&rev=1538744965)

Last update: **2018/10/05 13:09**

