

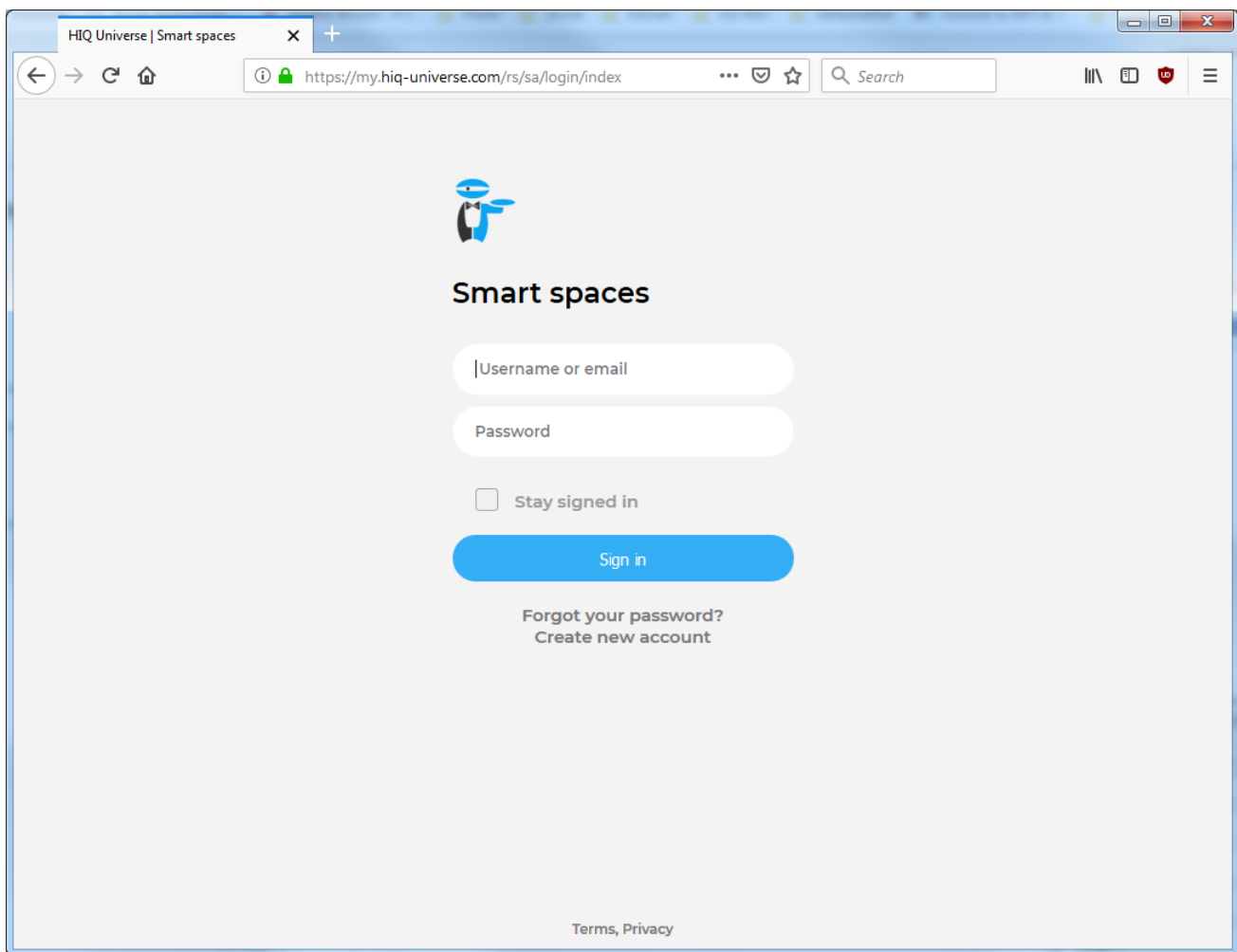
# HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

## HIQ Universe Log-in

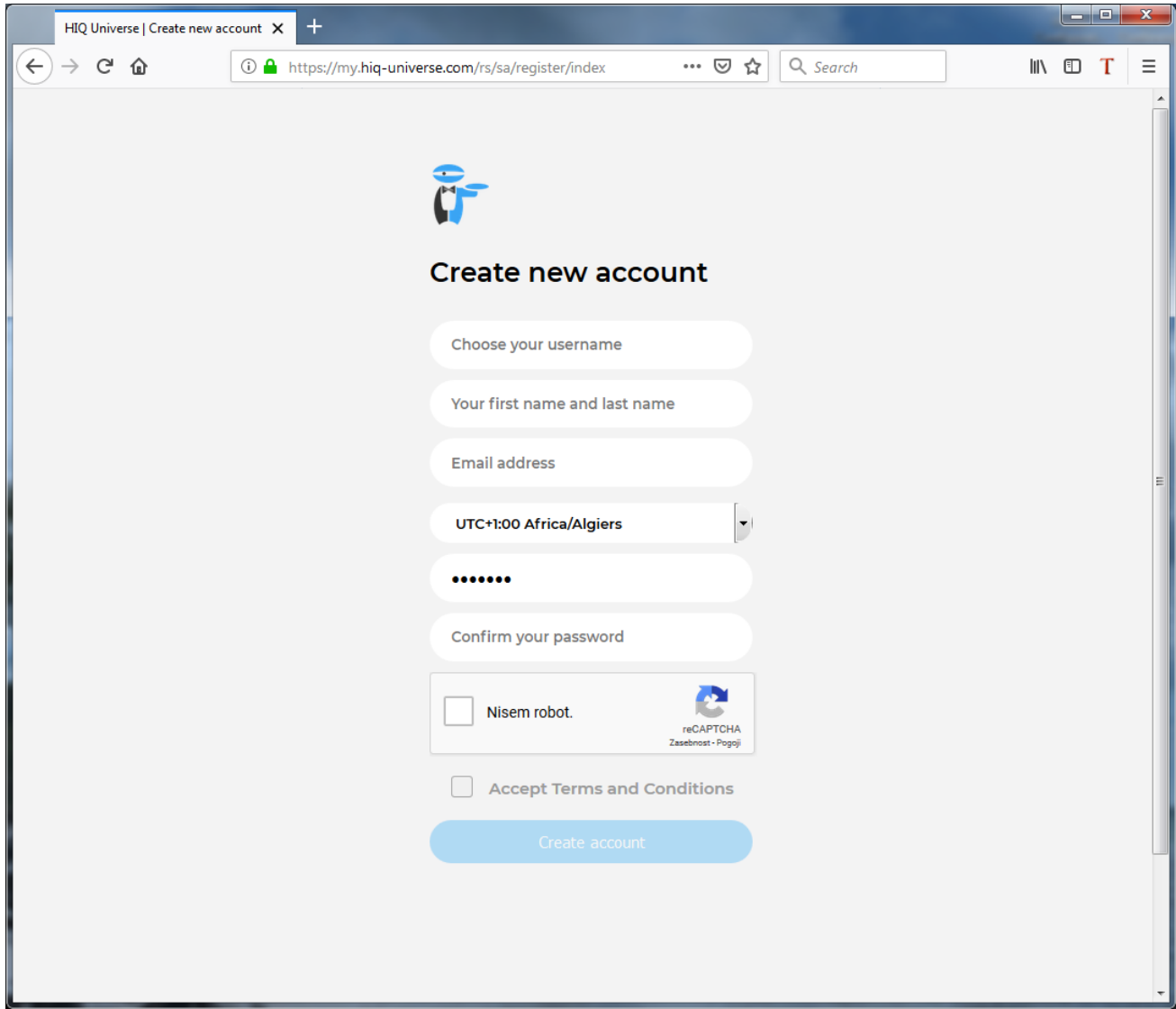


Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

## Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

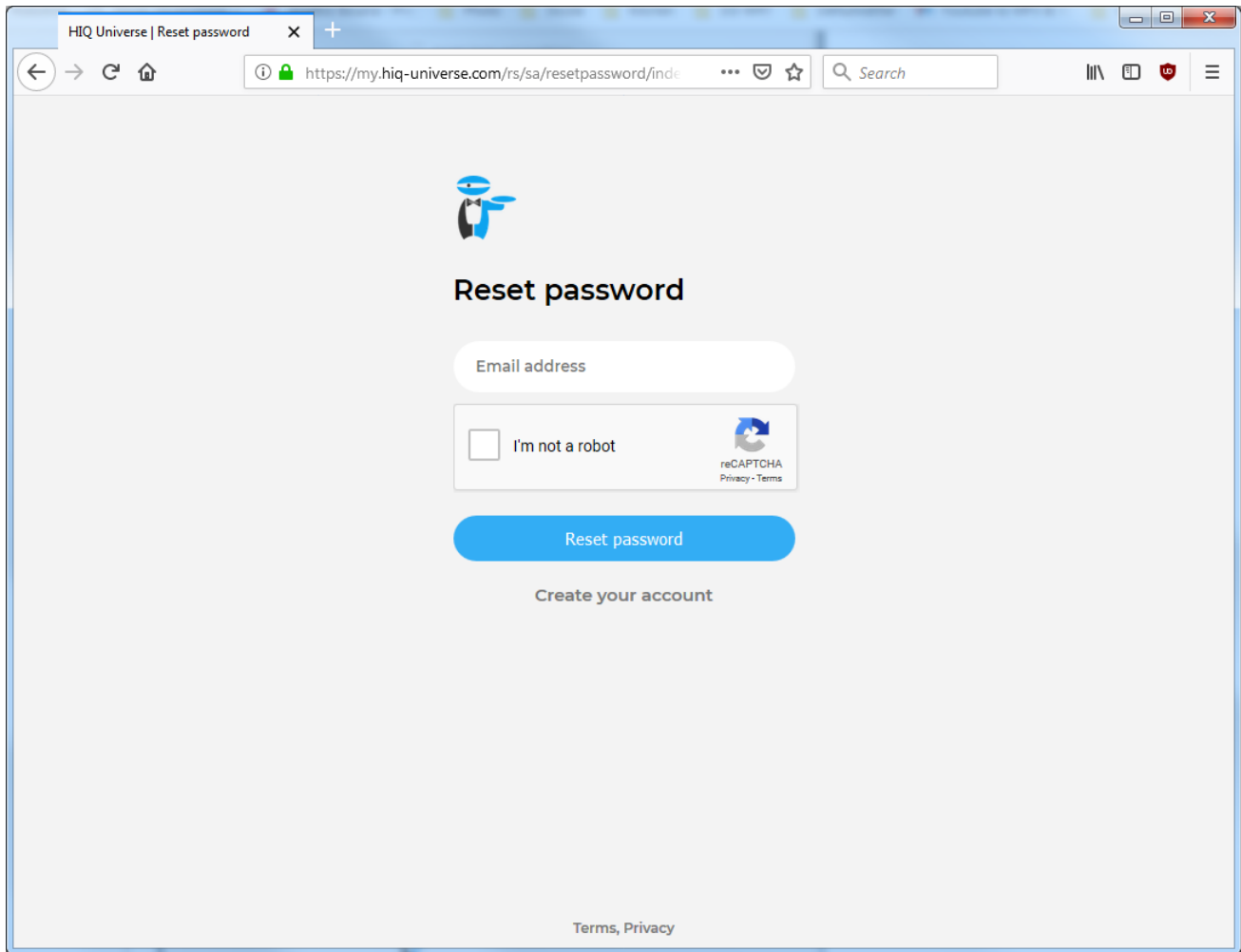
Accept Terms and Conditions.

Click on Create account.

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

## Reset forgotten password

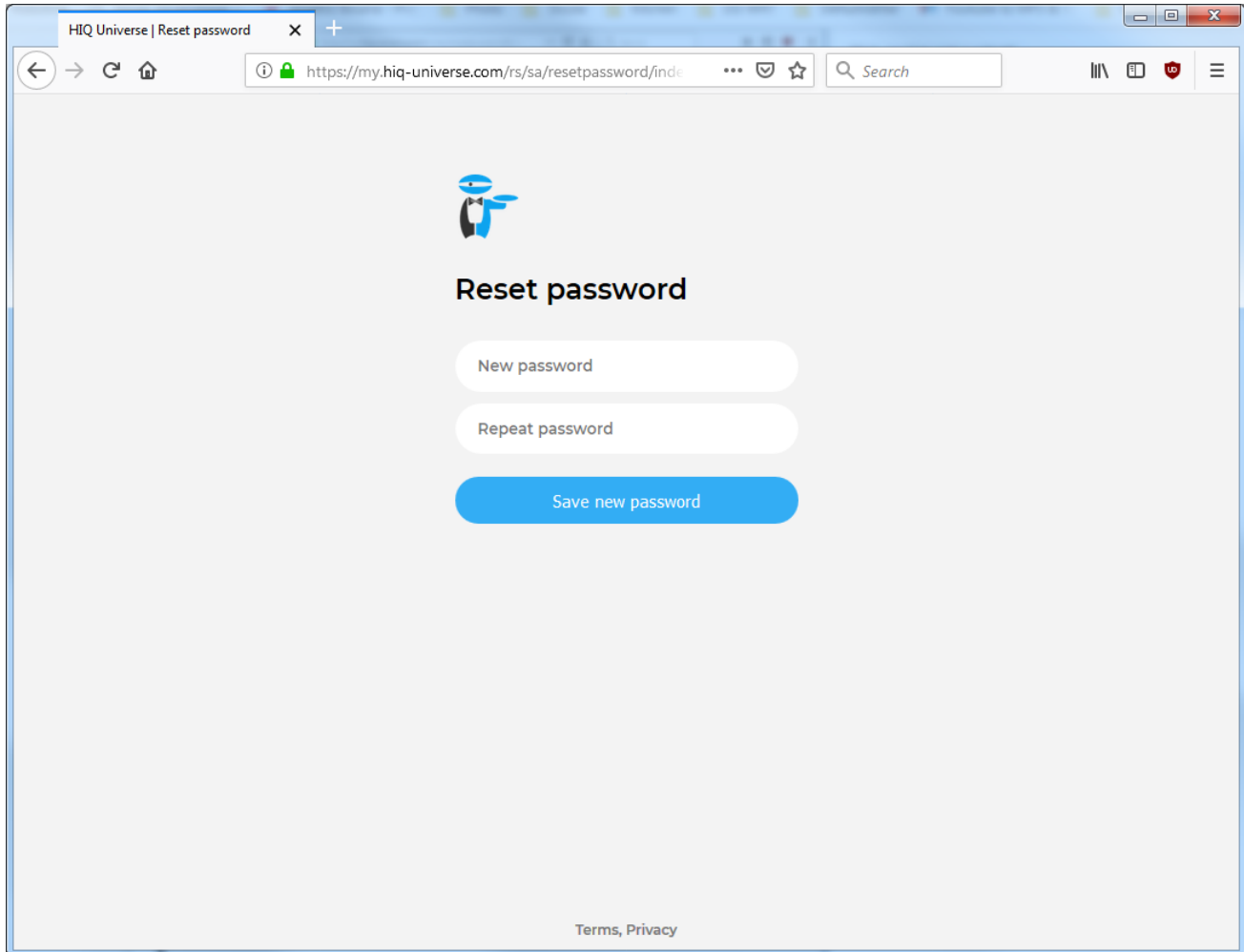


In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".


You will receive email with password reset link.

A screenshot of a web browser window showing the "Reset password" page for HIQ Universe. The browser's address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/index". The page features a blue robot-like logo at the top center. Below the logo, the heading "Reset password" is displayed. There are three input fields: "New password", "Repeat password", and a blue "Save new password" button. At the bottom of the page, there is a link for "Terms, Privacy".

HIQ Universe | Reset password

https://my.hiq-universe.com/rs/sa/resetpassword/index

Search



## Reset password

New password

Repeat password

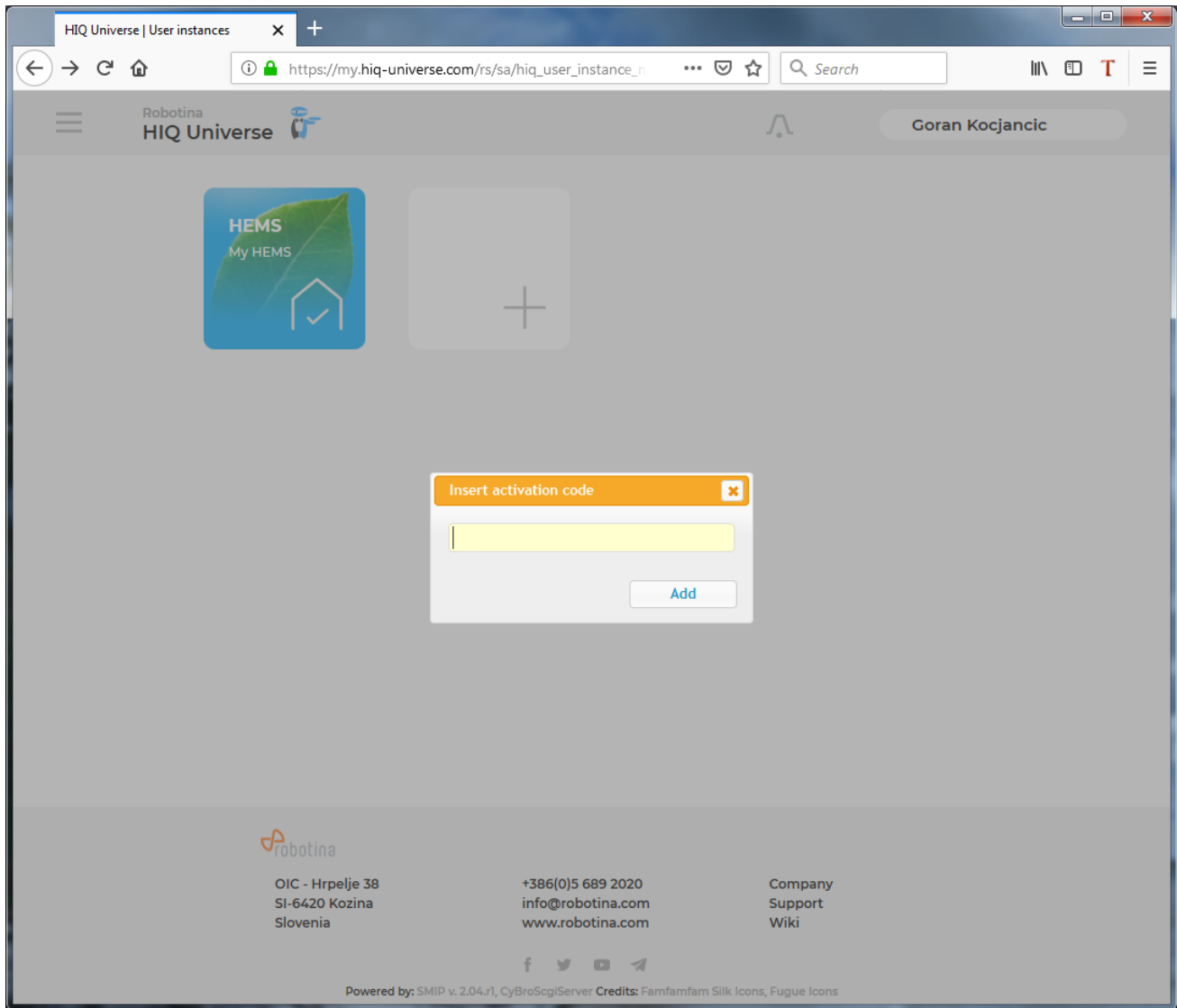
Save new password

[Terms, Privacy](#)

Enter new password and click on "Save new password".

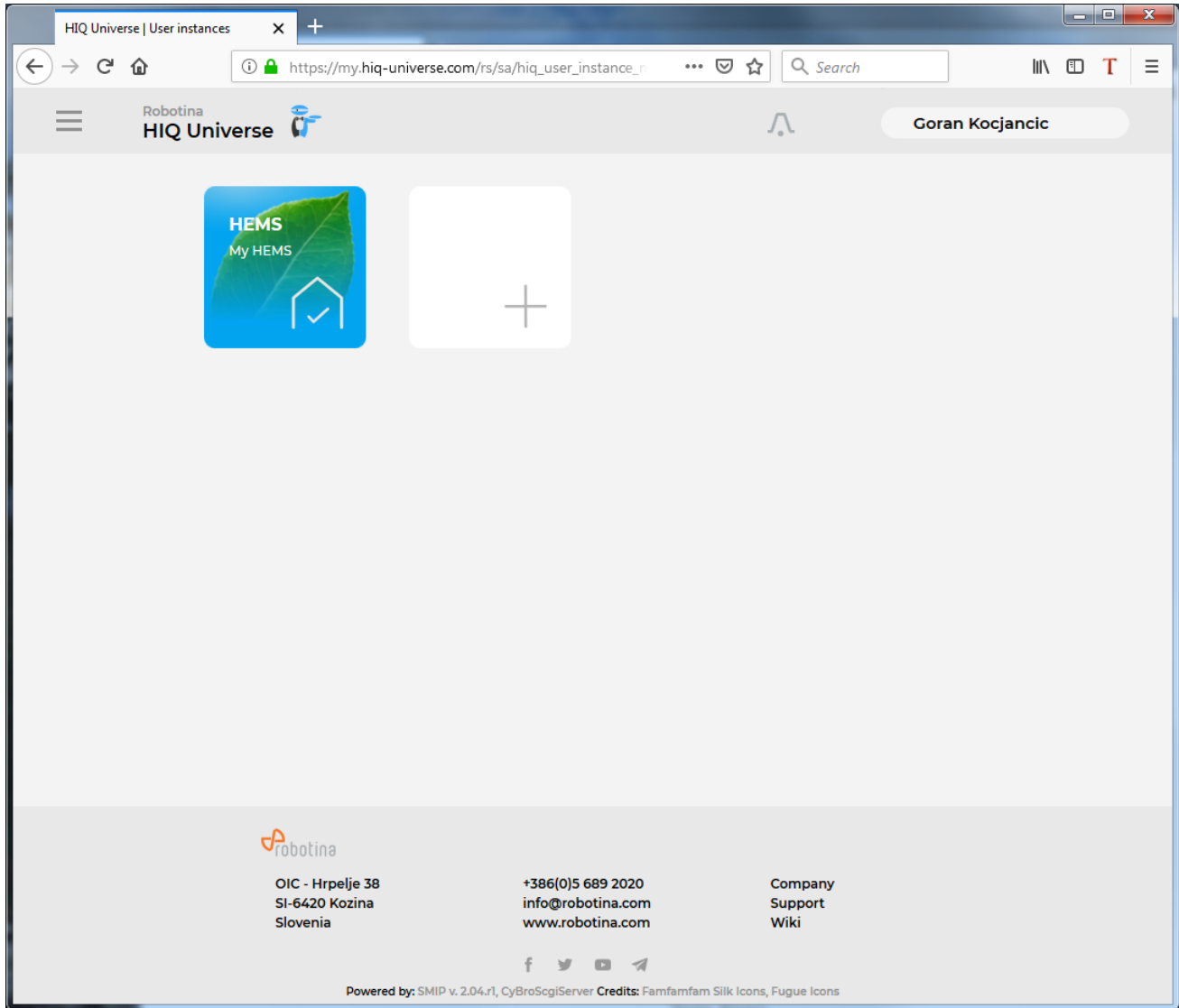
Proceed to "[HIQ Universe Log-in](#)" screen.

## Add HEMS controller



Enter HiQ universe activation code that you received from your installer.

## HIQ Universe subscription dashboard



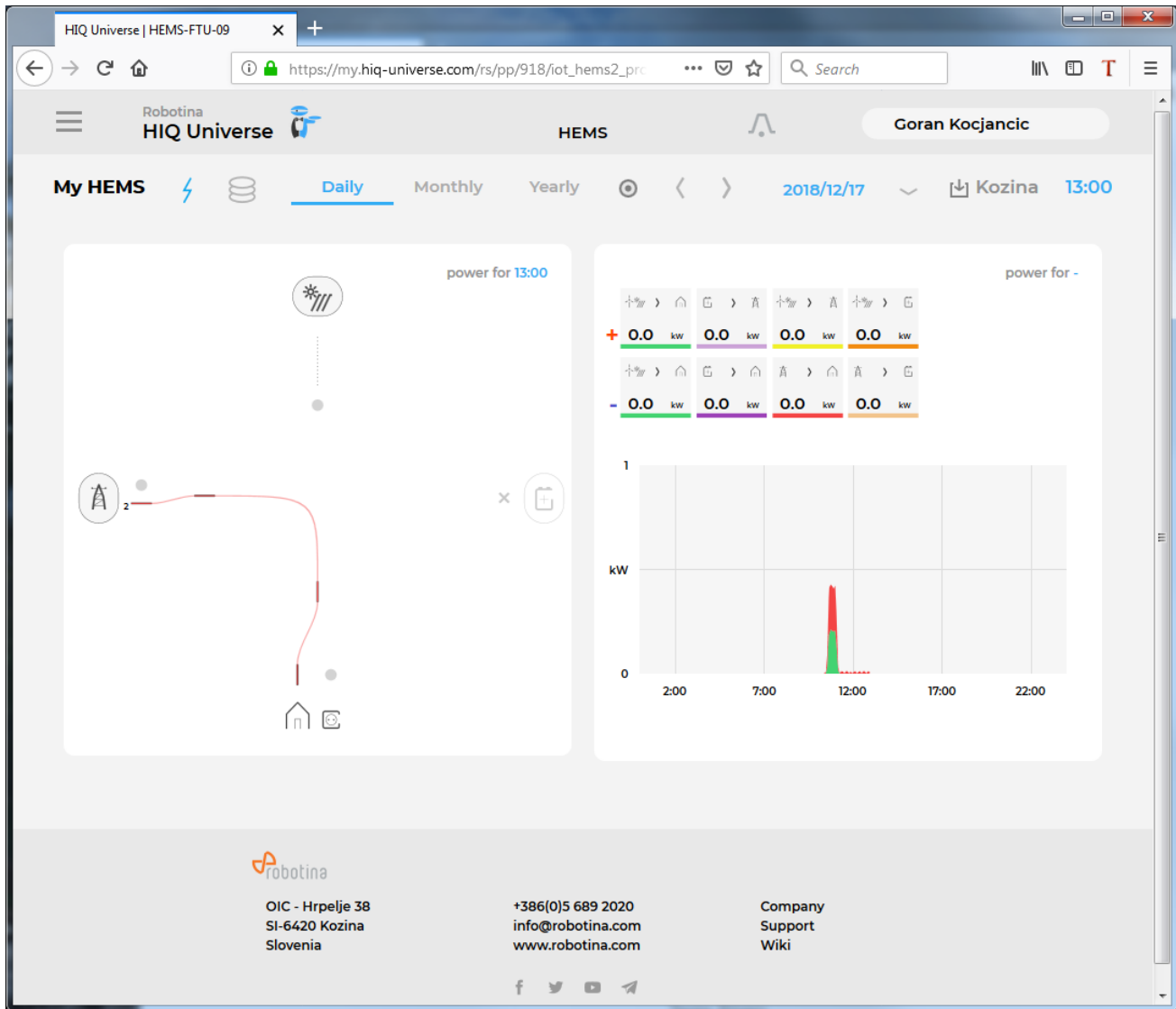
You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or

add [new HEMS device](#) by clicking on blank tile with + sign.

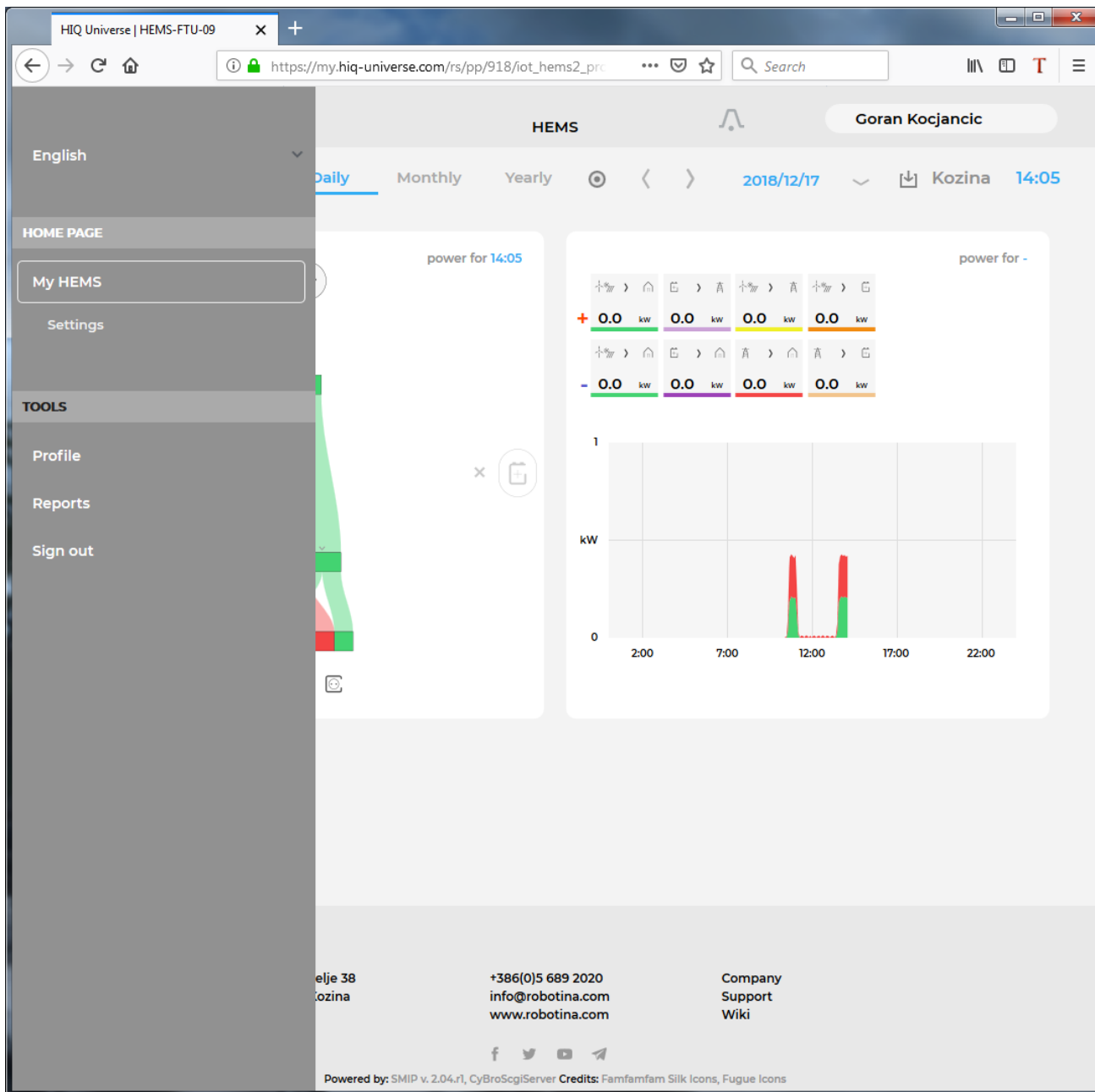
["User profile set-up"](#) is invoked by clicking on user name on top right.

### Main HEMS view



Main HEMS page consists of 3 sections:

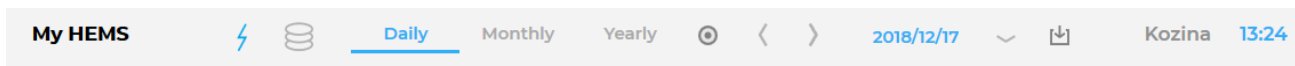
- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right



Side menu is activated by clicking menu icon (tree vertical lines at top-left). Menu items are dynamic created so can be different for each user. Typical menu items from top:

- Language selection
- Home page → section with all your subscribed HIQ Universe devices and services
  - MyHems → "Main HEMS view"
    - Settings → "HEMS settings"
- TOOLS → section with general site tools
  - Profile → "User profile set-up"
  - Sign out → Log off from HIQ Universe

**Title and view selection row**

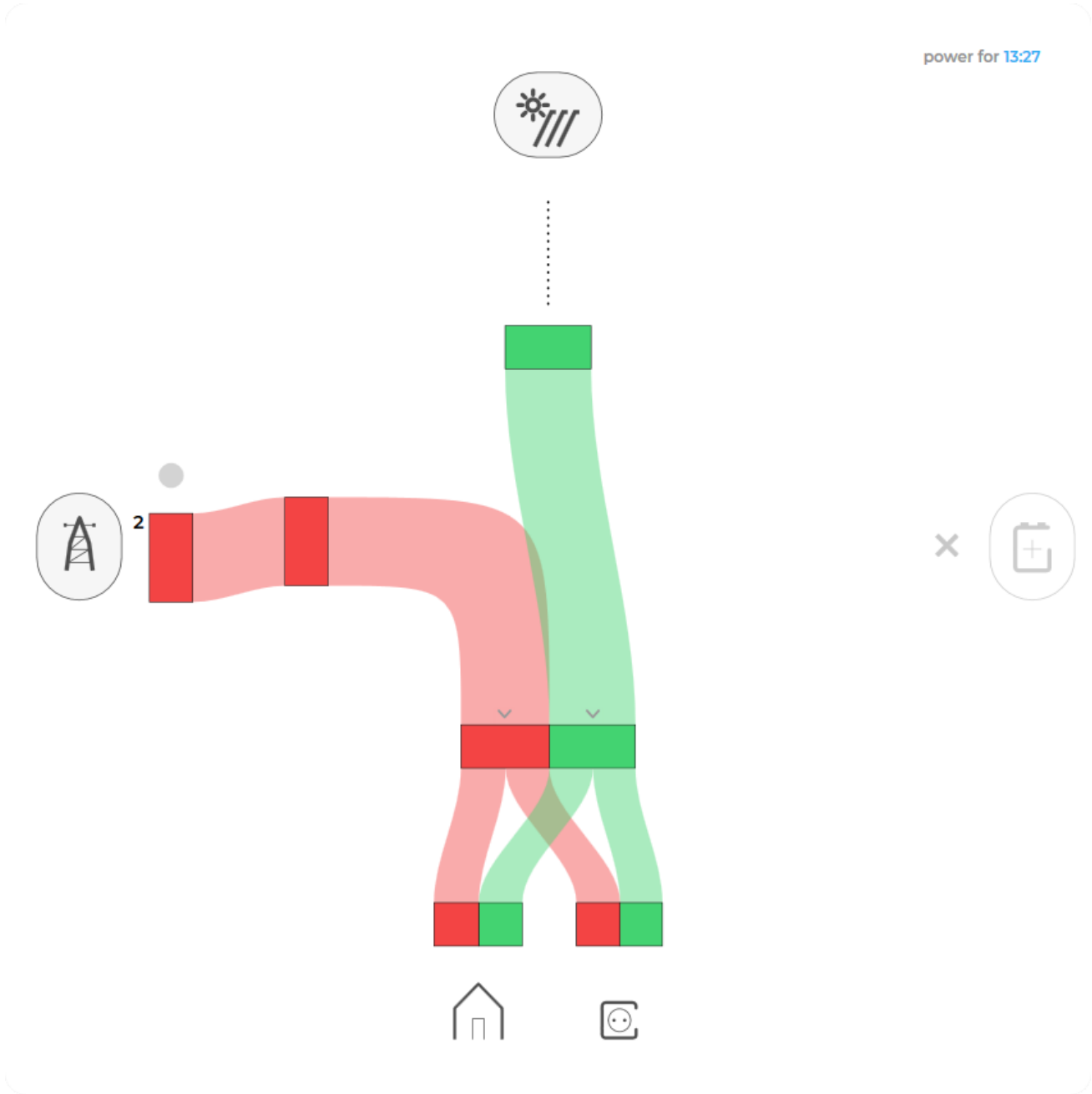




From the left:

- HEMS name
- Lighting icon → time-plot displays energy or power
- Money icon → time-plot displays currency
- Daily → time-plot displays power
- Monthly → time-plot displays energy per day
- Yearly → time-plot displays energy par month
- Target icon → time-plot go to now
- < → time-plot goes to previous term
- > → time-plot goes to next term
- Date → Select term for time-plot
- Download icon → Download “csv” data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

### **Power flow chart**



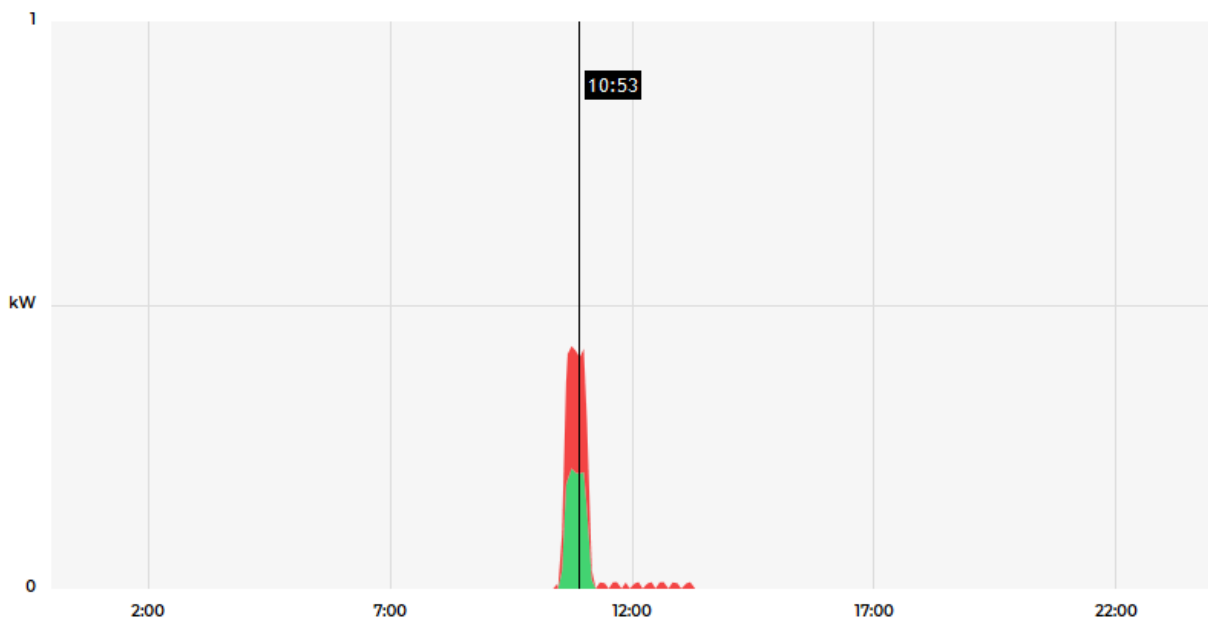
Displays actual power flow with:

- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

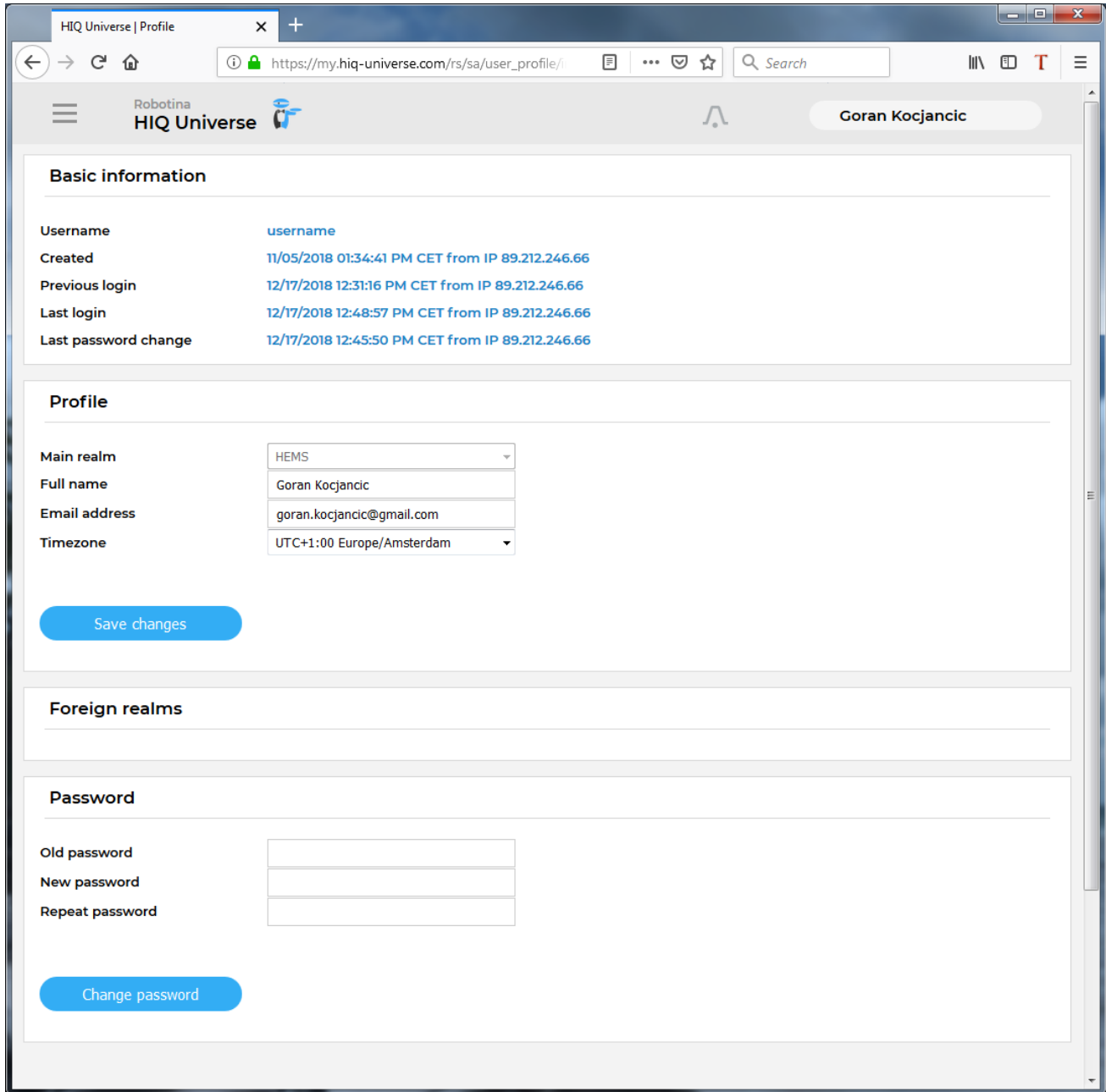
### Power and energy time-plot

power for 10:55



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.

### User profile set-up



Basic information section:

- Username
- Created date and IP
- Previous and last login date and IP
- Last password change date and IP

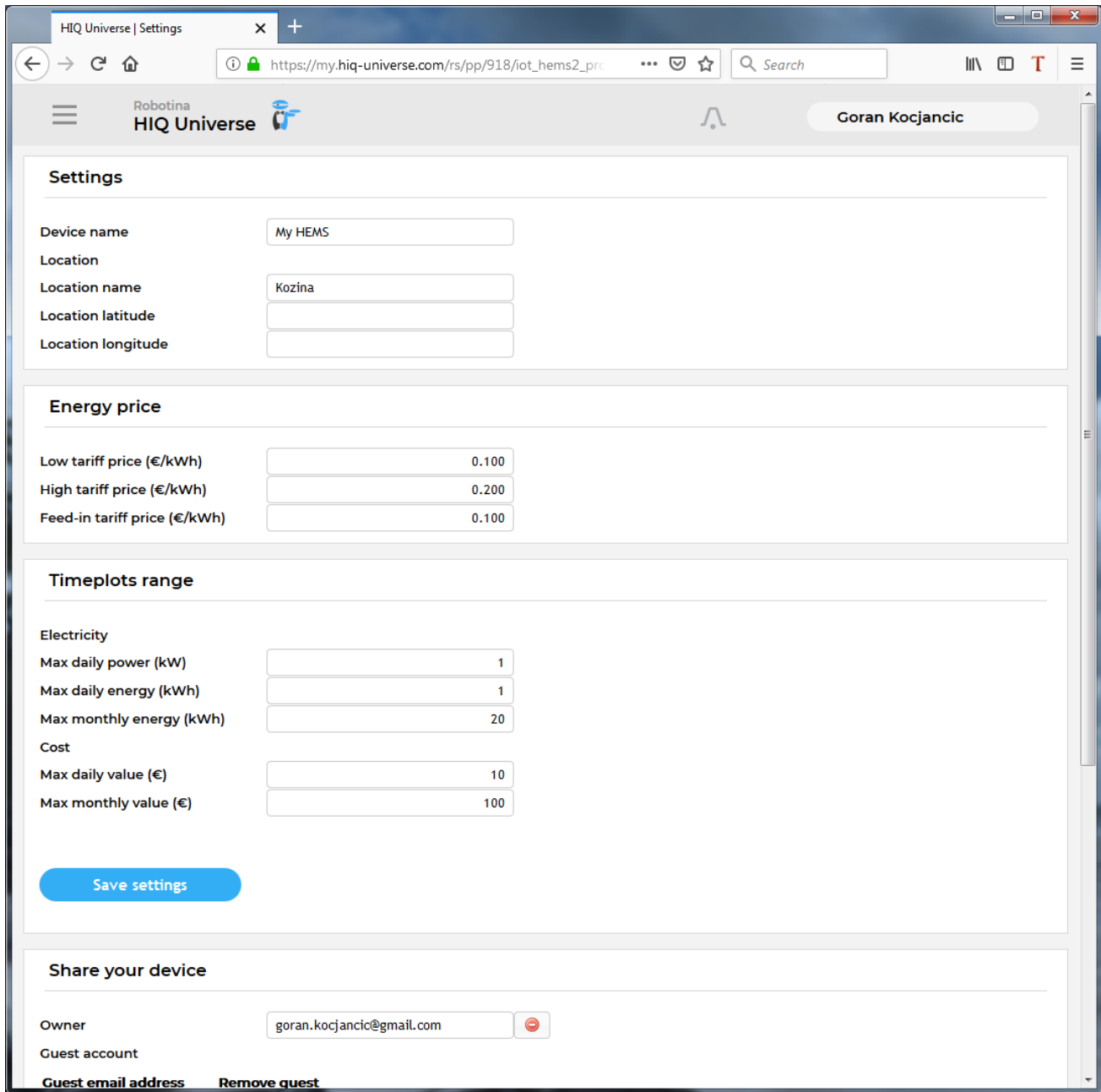
Profile section:

- Main realm display
- Full name, email address and timezone edit fields

Foreign realms - devices and services where you have access to but you are not owner.

Password: fields for password changing.

# HEMS settings



## Sections:

- Settings:
  - Device name
  - Location name and coordinates
- Energy price: per tariff energy price
- Timeplots range: ranges for various timeplots
- Share your device: manage device sharing guest accounts

From:

<https://wiki.hiq-home.com/> -

Permanent link:

<https://wiki.hiq-home.com/doku.php?id=en:universe>

Last update: **2020/09/30 10:19**

