

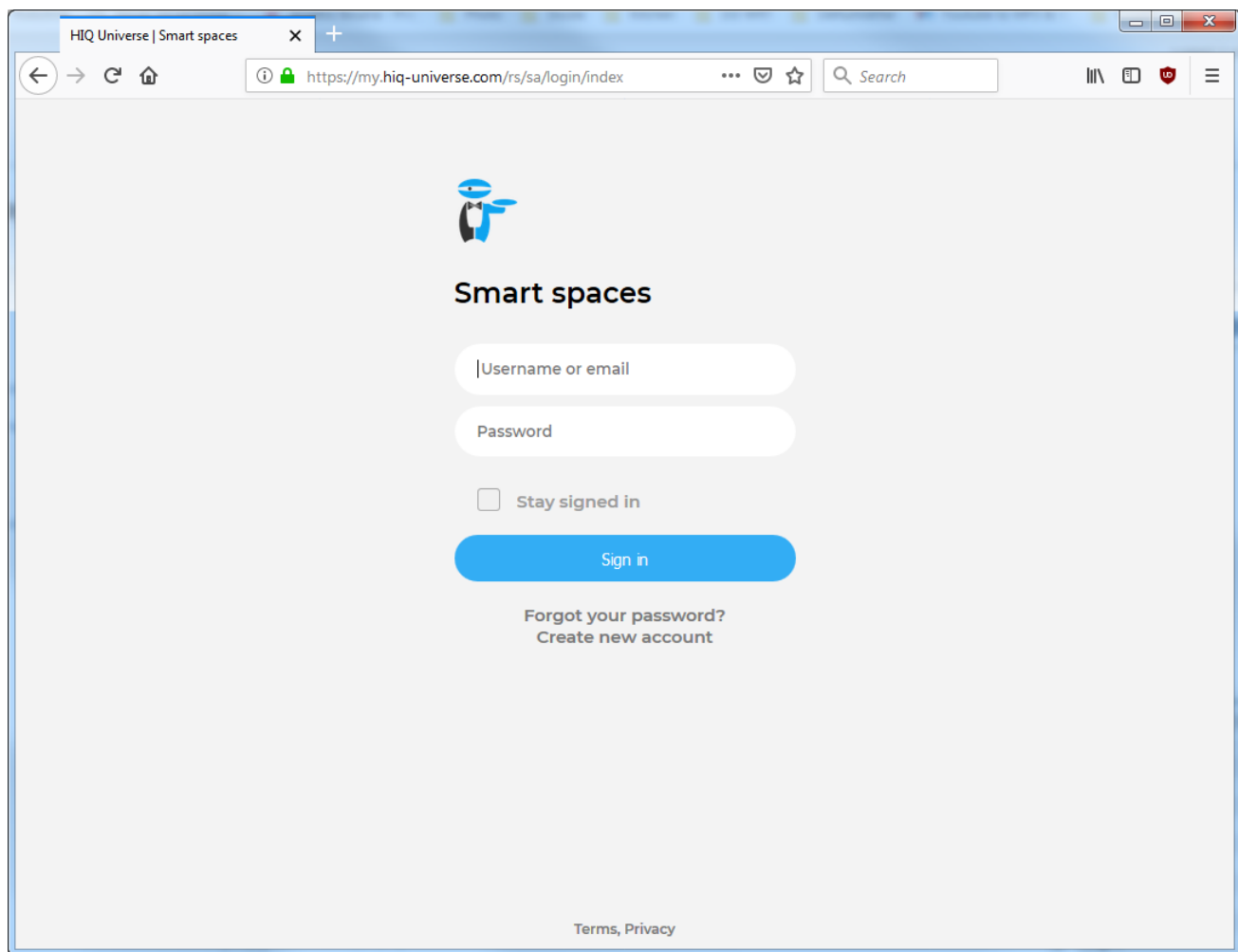
HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

HIQ Universe Log-in

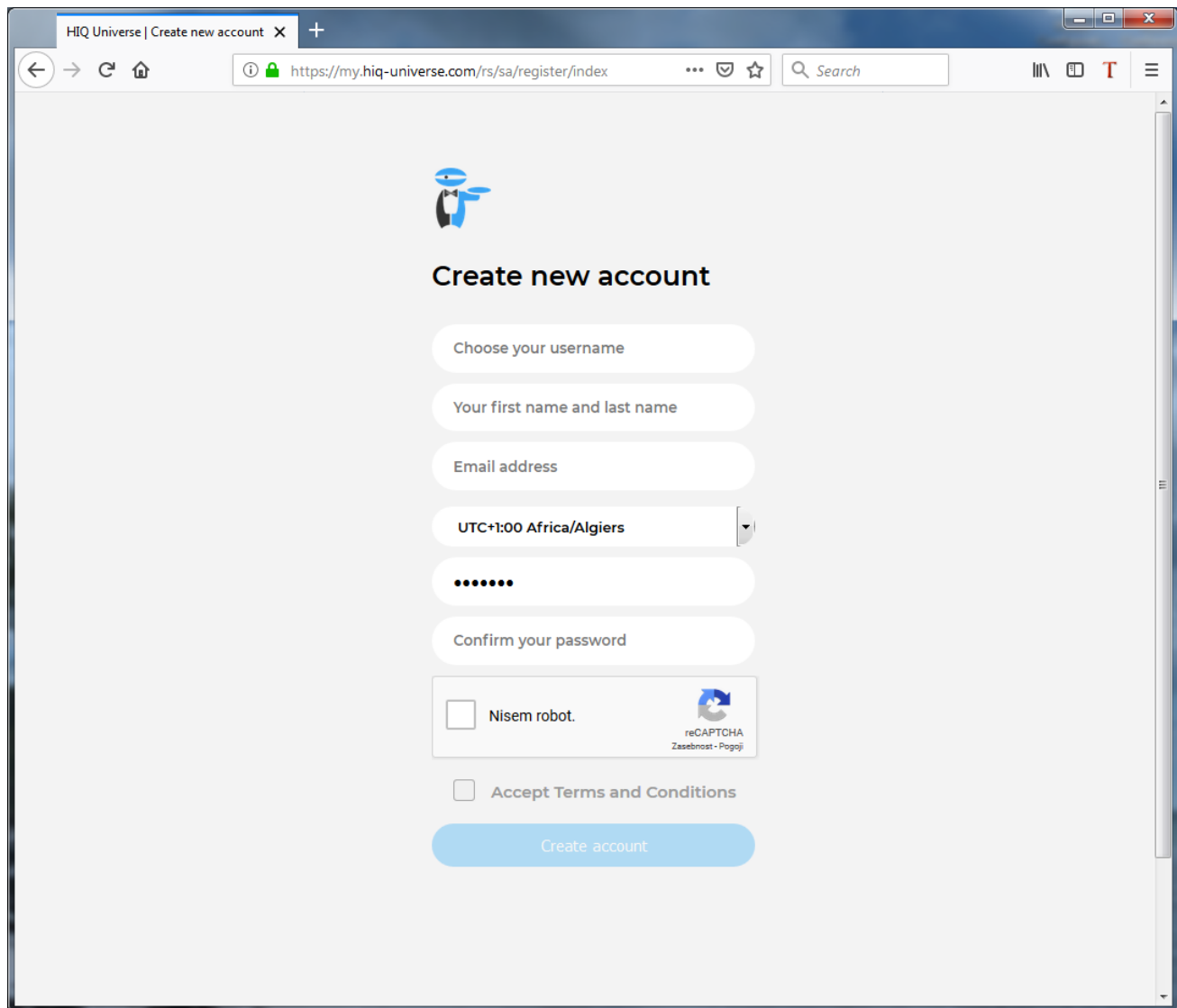
A screenshot of a web browser window showing the login page for 'Smart spaces' on the HIQ Universe platform. The browser's address bar displays 'https://my.hiq-universe.com/rs/sa/login/index'. The page features a blue robot-like logo at the top center. Below the logo, the text 'Smart spaces' is displayed. There are two input fields: 'Username or email' and 'Password'. A checkbox labeled 'Stay signed in' is positioned below the password field. A prominent blue 'Sign in' button is centered below the inputs. At the bottom of the login area, there are two links: 'Forgot your password?' and 'Create new account'. At the very bottom of the page, there is a link for 'Terms, Privacy'.

Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

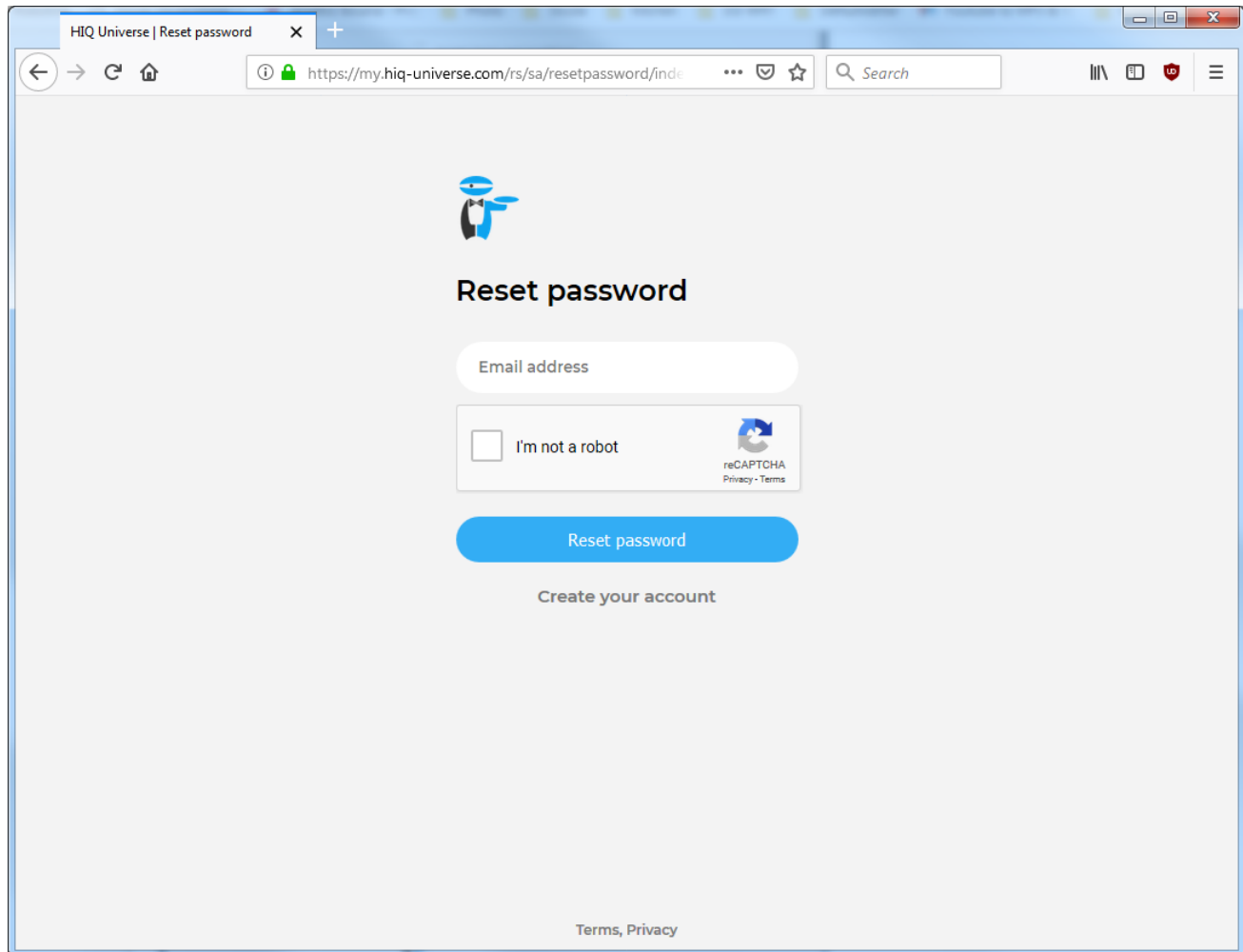
Accept Terms and Conditions.

Click on Create account.

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

Reset forgotten password



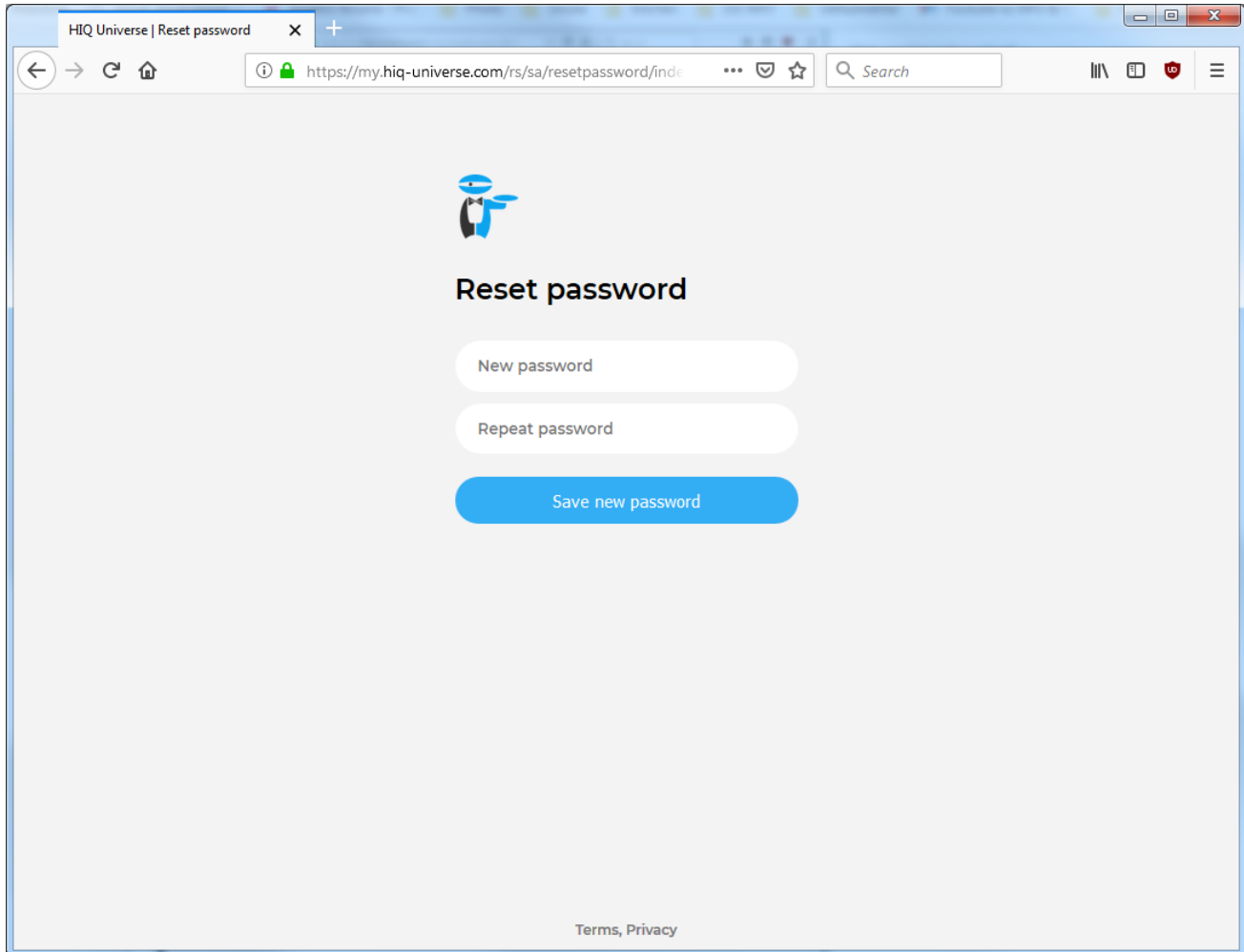
The screenshot shows a web browser window with the title "HIQ Universe | Reset password". The address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/index". The page features a blue robot icon at the top center. Below the icon, the heading "Reset password" is displayed. A text input field labeled "Email address" is positioned below the heading. Underneath the input field is a reCAPTCHA widget with a checkbox labeled "I'm not a robot" and a "reCAPTCHA Privacy - Terms" link. A prominent blue button labeled "Reset password" is located below the reCAPTCHA. At the bottom of the form area, there is a link that says "Create your account". The footer of the page contains a link for "Terms, Privacy".

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".


You will receive email with password reset link.

A screenshot of a web browser window showing the "Reset password" page of the HIQ Universe application. The browser's address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/index". The page features a blue robot icon at the top center, followed by the heading "Reset password". Below the heading are two input fields: "New password" and "Repeat password", both with rounded rectangular borders. A blue button labeled "Save new password" is positioned below the input fields. At the bottom center of the page, there is a link for "Terms, Privacy".

HIQ Universe | Reset password

https://my.hiq-universe.com/rs/sa/resetpassword/index

Search



Reset password

New password

Repeat password

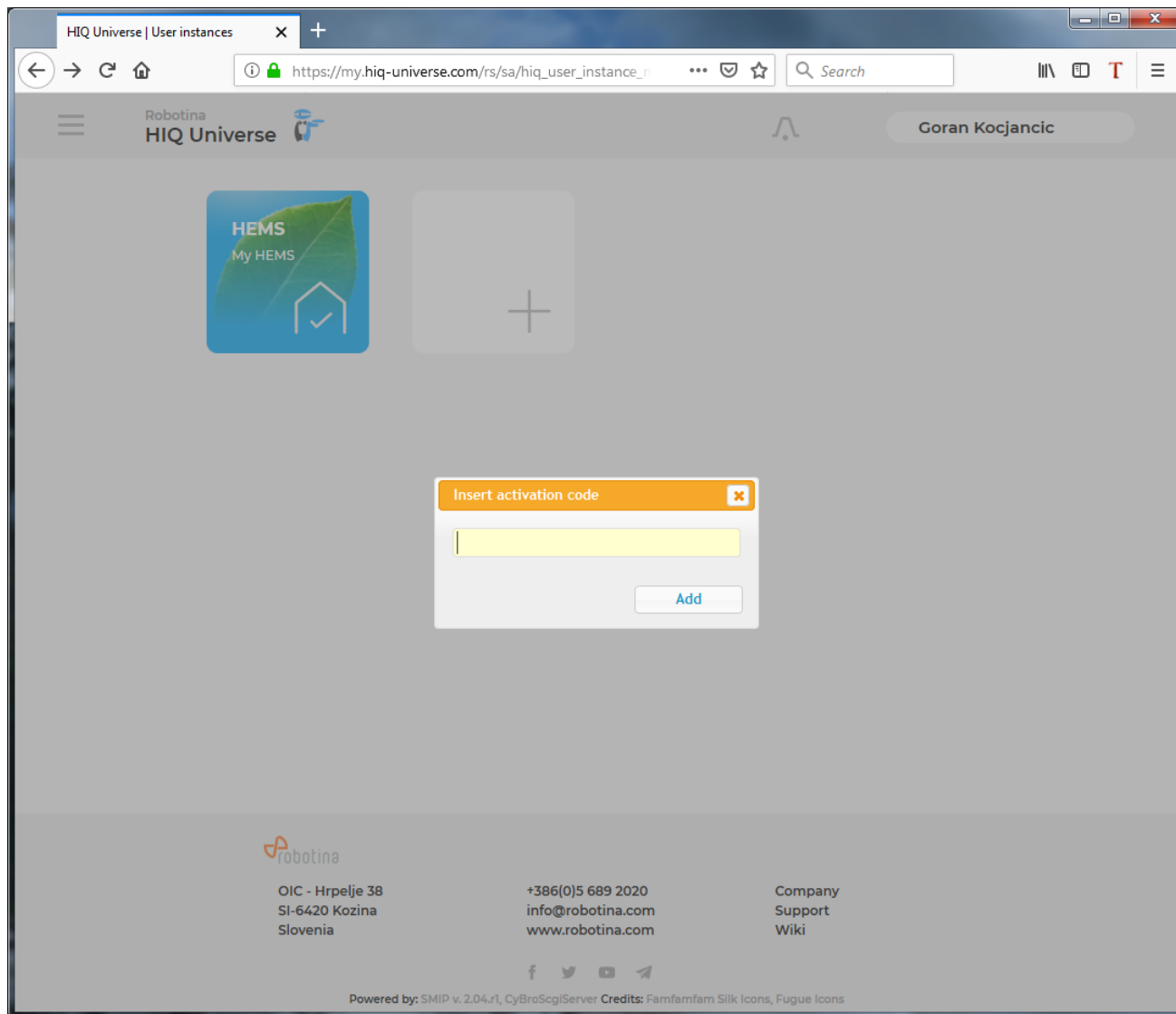
Save new password

[Terms, Privacy](#)

Enter new password and click on "Save new password".

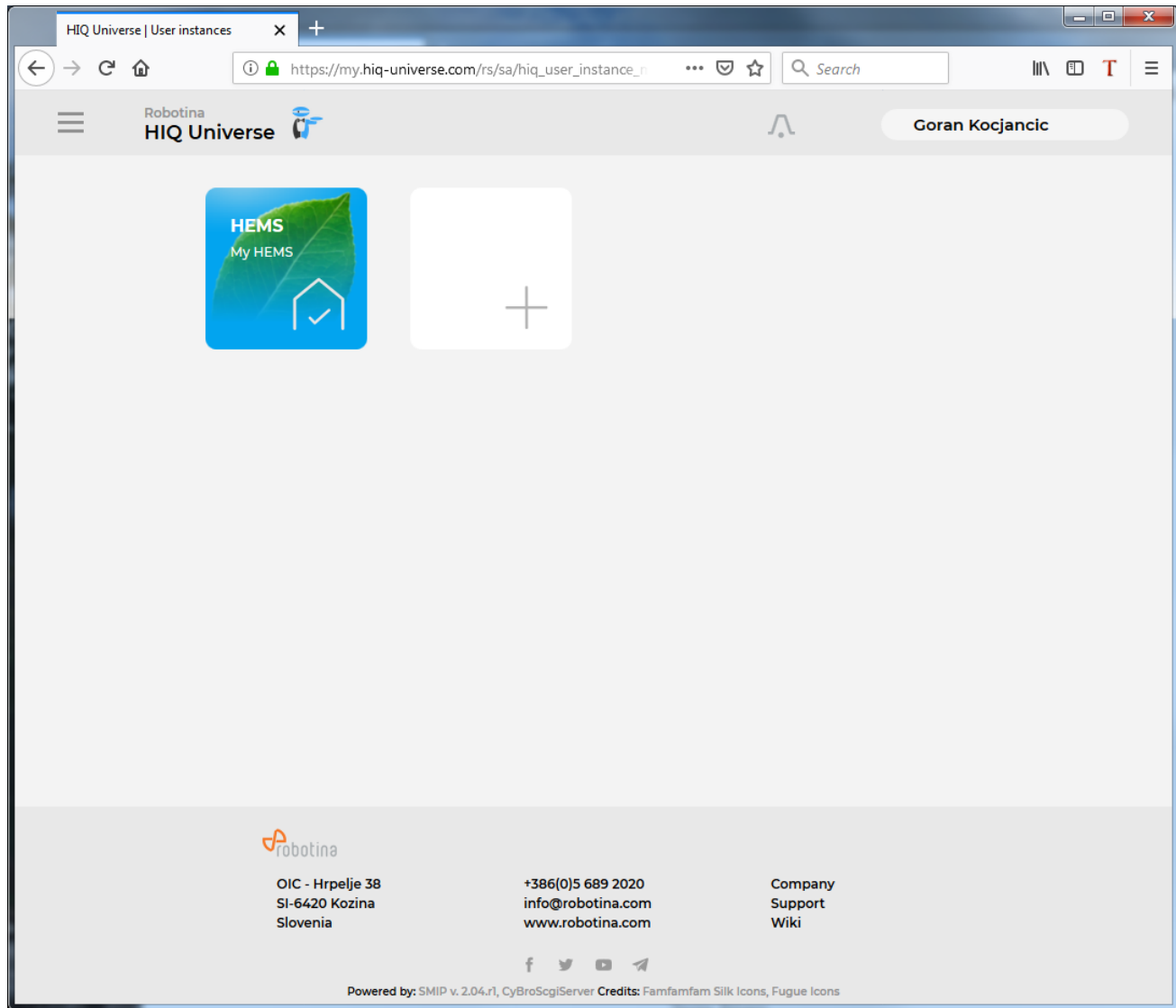
Proceed to ["HIQ Universe Log-in"](#) screen.

Add HEMS controller



Enter HiQ universe activation code that you received from your installer.

HIQ Universe subscription dashboard



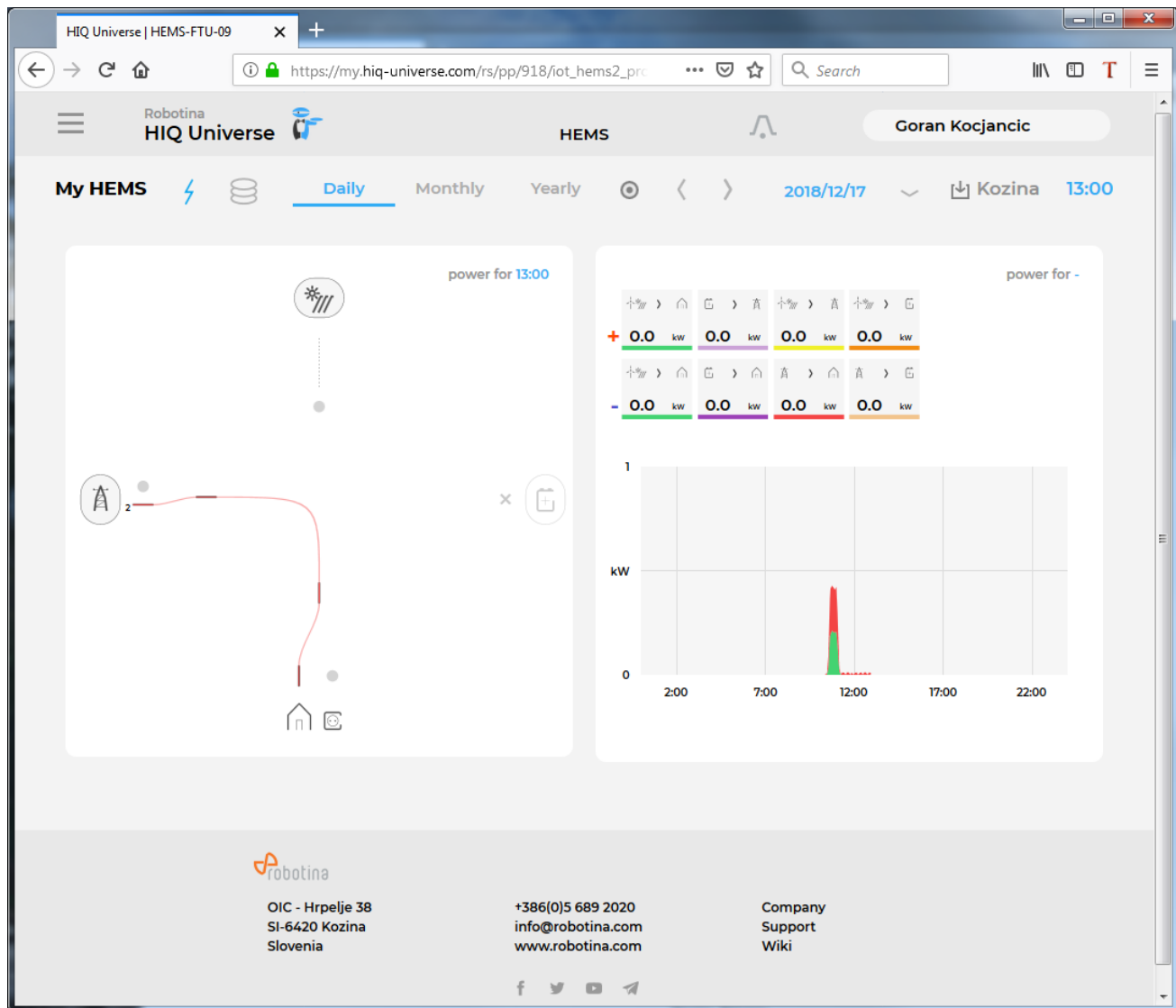
You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or

add [new HEMS device](#) by clicking on blank tile with + sign.

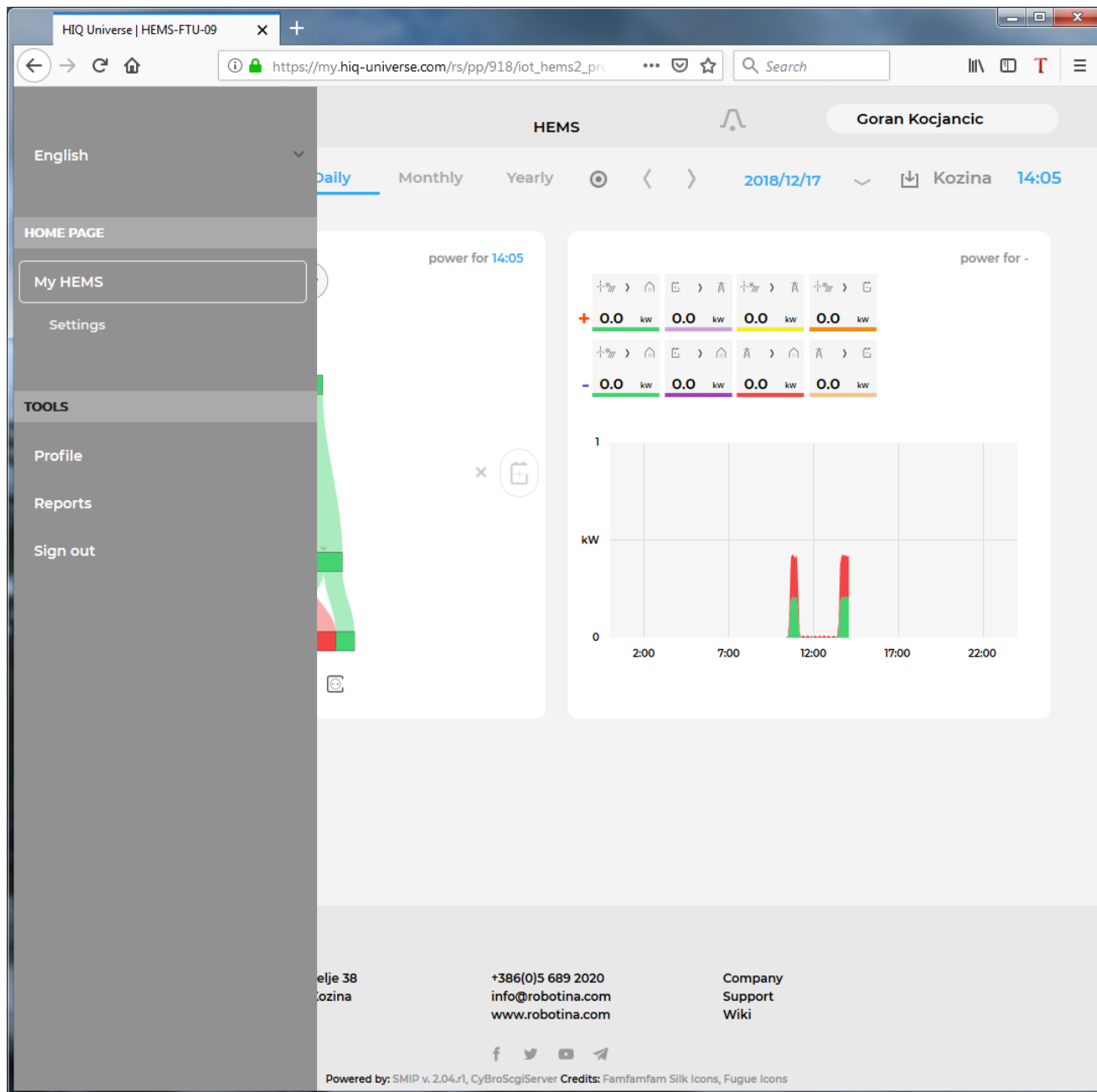
["User profile set-up"](#) is invoked by clicking on user name on top right.

Main HEMS view



Main HEMS page consists of 3 sections:

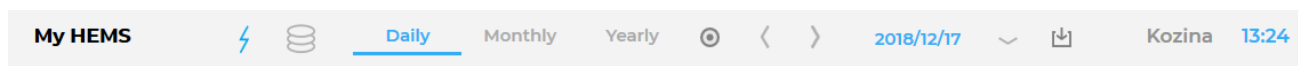
- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right



Side menu is activated by clicking menu icon (tree vertical lines at top-left). Menu items are dynamic created so can be different for each user. Typical menu items from top:

- Language selection
- Home page → section with all your subscribed HIQ Universe devices and services
 - MyHems → "Main HEMS view"
 - Settings → "HEMS settings"
- TOOLS → section with general site tools
 - Profile → "User profile set-up"
 - Sign out → Log off from HIQ Universe

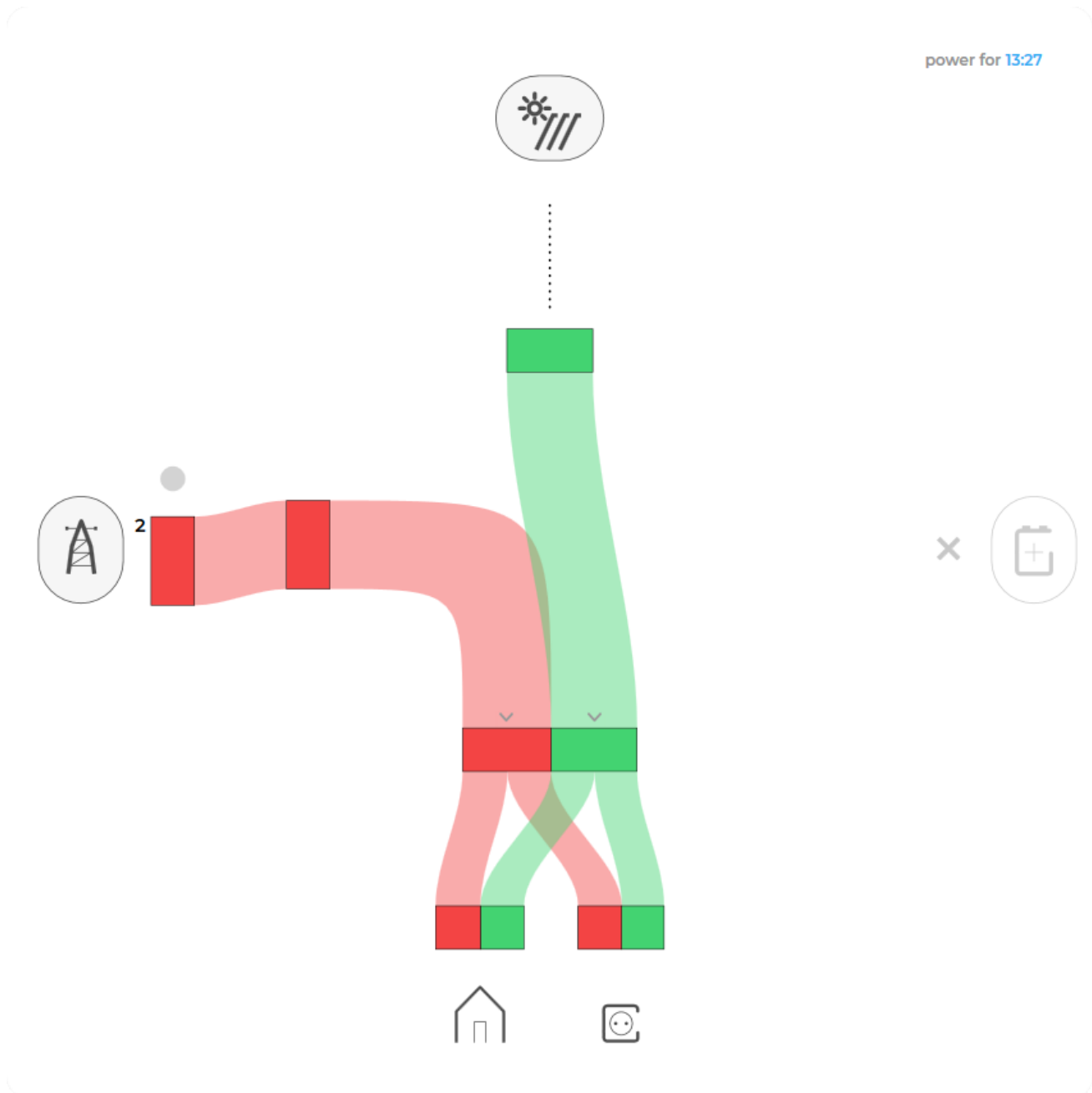
Title and view selection row



From the left:

- HEMS name
- Lighting icon → time-plot displays energy or power
- Money icon → time-plot displays currency
- Daily → time-plot displays power
- Monthly → time-plot displays energy per day
- Yearly → time-plot displays energy par month
- Target icon → time-plot go to now
- < → time-plot goes to previous term
- > → time-plot goes to next term
- Date → Select term for time-plot
- Download icon → Download “csv” data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

Power flow chart



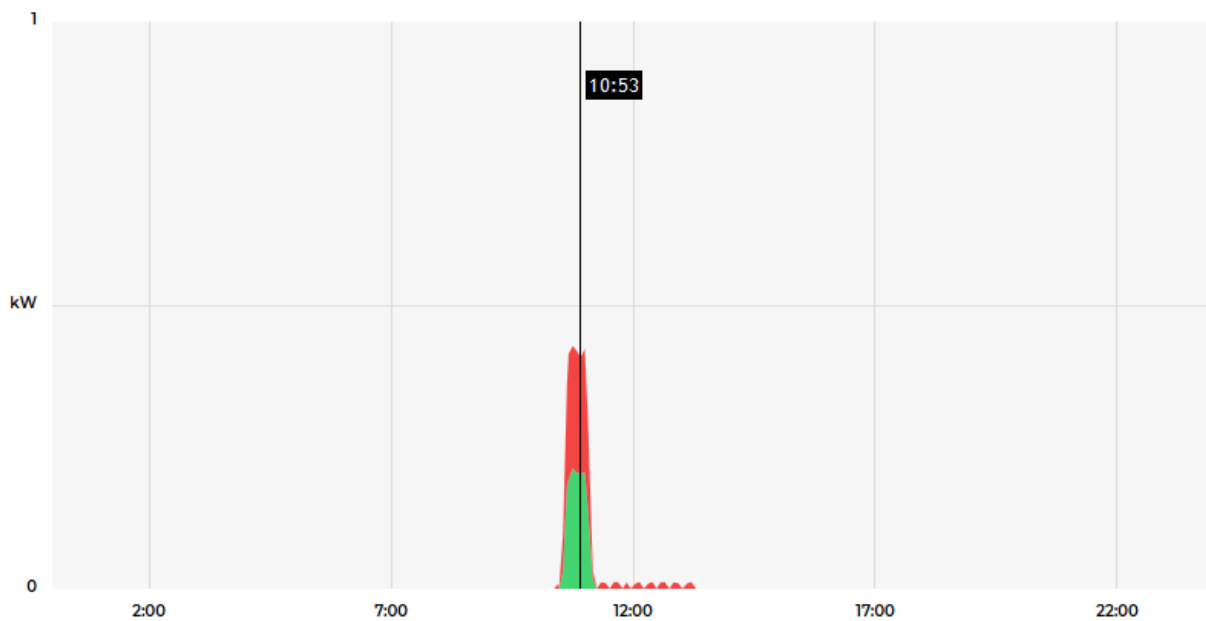
Displays actual power flow with:

- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

Power and energy time-plot

power for 10:55



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.

User profile set-up

The screenshot shows a web browser window with the URL https://my.hiq-universe.com/rs/sa/user_profile/. The page header includes the 'Robotina HIQ Universe' logo and the user's name 'Goran Kocjancic'. The main content is divided into four sections: 'Basic information', 'Profile', 'Foreign realms', and 'Password'.

Basic information

Username	username
Created	11/05/2018 01:34:41 PM CET from IP 89.212.246.66
Previous login	12/17/2018 12:31:16 PM CET from IP 89.212.246.66
Last login	12/17/2018 12:48:57 PM CET from IP 89.212.246.66
Last password change	12/17/2018 12:45:50 PM CET from IP 89.212.246.66

Profile

Main realm	HEMS
Full name	Goran Kocjancic
Email address	goran.kocjancic@gmail.com
Timezone	UTC+1:00 Europe/Amsterdam

[Save changes](#)

Foreign realms

Password

Old password	<input type="password"/>
New password	<input type="password"/>
Repeat password	<input type="password"/>

[Change password](#)

Basic information section:

- Username
- Created date and IP
- Previous and last login date and IP
- Last password change date and IP

Profile section:

- Main realm display
- Full name, email address and timezone edit fields

Foreign realms - devices and services where you have access to but you are not owner.

Password: fields for password changing.

HEMS settings

HIQ Universe | Settings

Robotina
HIQ Universe

Goran Kocjancic

Settings

Device name: My HEMS

Location: Kozina

Location latitude:

Location longitude:

Energy price

Low tariff price (€/kWh): 0.100

High tariff price (€/kWh): 0.200

Feed-in tariff price (€/kWh): 0.100

Timeplots range

Electricity

Max daily power (kW): 1

Max daily energy (kWh): 1

Max monthly energy (kWh): 20

Cost

Max daily value (€): 10

Max monthly value (€): 100

Save settings

Share your device

Owner: goran.kocjancic@gmail.com

Guest account:

Guest email address: Remove quest

Sections:

- Settings:
 - Device name
 - Location name and coordinates
- Energy price: per tariff energy price
- Timeplots range: ranges for various timeplots
- Share your device: manage device sharing guest accounts

From:

<http://wiki.hiq-home.com/> -

Permanent link:

<http://wiki.hiq-home.com/doku.php?id=en:universe>

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